



Board Briefing Materials

May 19, 2021

7:30 A.M.

WORKFORCE SOLUTIONS
G R E A T E R D A L L A S

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Call to Order & Introductions —Bill O’Dwyer, Chair

Public Comment

Declaration of Conflict of Interest

Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act

Chairman’s Comments

Child Care Task Force

Discussion/Action

Consent Agenda

Discussion/Action

- A. Review & Approval of April 21, 2021 minutes
- B. Contracts & Purchases
- C. Endorsement of External Applications/Agreements

Action Pursuant to Closed Session

Action




Means, Ends and Expectations

Discussion/Action

- A. Financial Analysis – Ashlee Verner, CPA, Chief Financial Officer
- B. Performance Analysis – Richard Perez, Research Manager
- C. Employer Engagement – Economic Snapshot – Mario Castaneda, Research Analyst


Oversight & Contracts

Discussion/Action

- A. Contracts and Agreements – Demetria Robinson, Executive Vice President
 - Incentive Matrix 
- B. Oversight, Policy and Procurement –Connie Rash, Senior Vice President
 - Procurement of Multiple Brokers (*Health Insurance for a Small Group, Risk Management Insurance, & Real Estate Leasing*) 
 - Procurement of Management and Operation – Dallas Workforce System 

President’s Briefing

Discussion/Action

- A. Job Search Policy Revisited 
- B. Special Projects - Education Outreach Specialist Program

General Discussion/Other Business

Adjourn

 **KEY ACTION**

Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations, should contact Workforce Solutions Greater Dallas at 214-290-1000, two (2) working days prior to the meeting, so we can make appropriate arrangements.

BOARD OF DIRECTORS

*Officers: Bill O'Dwyer, MIINC Mechanical, Chair
Michelle R. Thomas, JPMorgan Chase, Vice Chair
Carter Holston, NEC Corp. of America, Treasurer
Ellen Torbert, Southwest Airlines, Past Chair*

*Laurie Bouillion Larrea, President
Connie Rash, Secretary*

*Rebecca Acuña, PepsiCo
J. Susie Upshaw Battie, American Federation of Teachers
Mollie F. Belt, The Dallas Examiner
Joanne Caruso, Jacobs
Alan Cohen, Child Poverty Action Lab
Richard Collins, iStation
Cristina Criado, Criado and Associates
Holly Crowder, Beck
Rolinda Duran, Texas Workforce Solutions, Vocational Rehabilitation Services
Kevin Faulkner, Texas Workforce Commission
Lewis E. Fulbright, Dallas AFL-CIO
Bessie Gray, Texas Instruments
Shannon Gray, Health and Human Services Commission
Magda Hernandez, Irving ISD
Susan Hoff, United Way of Metropolitan Dallas
Dr. Stephanie Knight, SMU
Ken S. Malcolmson, North Dallas Chamber of Commerce
Dr. Joe May, Dallas College
Daniel J. Micciche, Akin Gump
Jason Oliver, AT&T
Literacy Vacancy*

WORKFORCE SOLUTIONS
GREATER DALLAS

Meetings are held on the published date, at 7:30 a.m., via Zoom Events for the 2021 Board Year, unless there are changes to the circumstances surrounding public health. Future in-person meetings will likely return to the Dallas Regional Chamber at Ross Towers, 500 N. Akard St., Suite 2600, Dallas, Texas 75201 at 7:30 A.M., unless otherwise indicated. Dates and Times are set, but please stay flexible on location.

2021 Full Board Convening Schedule	
2021 Dates	Agenda Action Highlights
May 19, 2021	Selection of RFP Management and Operation – Dallas Workforce System
June 16, 2021	Review of Risk Management/Insurance Coverage
August 18, 2021	Presentation of the Audit
September 15, 2021	Review and Approval of Fiscal Year Contracts (Child Care, TANF, SNAP, etc.) Report Card on Career Schools
October 20, 2021	Annual Meeting, Annual Workforce Awards, Year-end Performance, and Ratification of Fiscal Year Contracts, Welcome Appointed and Re-Appointed Directors to the Board.

2021 Finance Committee Convening Schedule – all dates 9 – 10:30 a.m.	
August 11, 2021	Review and Recommend the Annual Audit, Renewal of Risk Management Coverage

Finance Committee: Chair Carter Holston, Treasurer; Christina Criado, Holly Crowder, Dan Micciche and Jason Oliver.

2021 Child Care Task Force Convening Schedule - all dates 1 – 2:30 p.m.	
May 25, 2021	Wrap-Up of the Legislative Session
August 24, 2021	New Funding, Performance for 2021/2022, Grant Guidelines, and Planning Figures
September 21, 2021	Year-end Quality Conversation

Child Care Task Force: Chair Susan Hoff, Alan Cohen, Bessie Gray, Dr. Stephanie Knight, and Ken Malcolmson

Child Care Taskforce
April 26, 2021, 1:00 p.m.

Taskforce Members Attending:

Susan Hoff – Chair
Alan Cohen
Stephanie Knight
Bessie Gray

Staff Attending

Laurie Bouillion Larrea, President

Invited Guests

Rhonda Rakow, ChildCareGroup

Meeting was called to order at 1:00 p.m. by the Taskforce Chair – Susan Hoff at United Way of Metropolitan Dallas.

I. Welcome and Introductions

II. Update – Laurie Bouillion Larrea

- Legislative Update – a brief conversation of state and federal bills and actions under consideration.

The Task Force reviewed TWC's actions regarding upcoming plans for the use of \$1.13B coming to Texas to be invested in child care from the Coronavirus Response and Relief Supplemental Appropriation Act (CRRSA) Child Care Block Grant. The Task Force considered the market rates to be a pivotal issue in improving our local situation.

- Contracted Slots – briefly reviewed the decisions and direction of TWC to allow contracted slots. Decisions from the session are still pending. We will continue to plan for contracted slots, but mindful of the challenges and risk.
- Industry Partnerships – briefly reviewed the working paper from TWC. There are options that may be interesting to local employers. We spoke to the potential to fill gaps in or local system (non-traditional hours, sick child drop-off, etc.)
- Texas Rising Star Revisions – brief discussion regarding assessors moving to a more statewide orientation and eventually, under state management. The members talked about the lack of coordination between quality and licensing.

III. CPAL Developments in Childcare – Alan Cohen discussed some of the changes across the Dallas system, data uses and gaps, data systems for both compliance and decision-making, and quality in childcare. He mentioned staffing and investment outside of our subsidy and quality systems.

Assignments/ Next Steps

- Research information regarding the specifics of the Rate Survey; benchmark to other large cities outside of Texas, and explore opportunities beyond the usual survey that keeps our rates lower. (Chicago, New York, San Diego, Charlotte, Denver, Childcare Aware, etc.)
- Seek partnerships to explore the economic issues within child care – jobs/returning workers to the workforce; impact on the small businesses of the industry; and worker preparation and compensation.
- Consider 2-3 distinct position papers to speak to tangible solutions for the industry and future public investment.
- Define child care deserts for our area.

Meeting adjourned at 2:30 p.m.

Consent Item – A
Review and Approval of Meeting Minutes, April 21, 2021

Directors Present	Directors Present (cont'd)	Directors Absent
Rebecca Acuna	Magda Hernandez	Richard Collins
J. Susie Upshaw Battie	Susan Hoff	Lewis Fulbright
Mollie F. Belt	Carter Holston, Treasurer	Jason Oliver
Joanne Caruso	Stephanie Knight	Ellen Torbert, Past Chair
Alan Cohen	Ken Malcolmson	
Cristina Criado	Dr. Joe May	
Holly Crowder	Daniel Micciche	
Rolinda Duran	Kerry McGeath	
Kevin Faulkner	Bill O'Dwyer, Chair	
Bessie Gray	Michelle R. Thomas, Vice Chair	
Shannon Gray		

MINUTES

Call To Order/Welcome

Chair Bill O'Dwyer called the Board of Directors' meeting to order at 7:33 a.m. and welcomed everyone in attendance. A quorum was present.

Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act - None

Public Comment – None

Declaration of Conflict of Interest

Chair Bill O'Dwyer asked for Board of Directors' Declaration of Conflict of Interest on any of the Action Items: Dr. Joe May, Dallas College, Dan Micciche, DISD, Rolinda Duran and Kevin Faulkner TWC and any state matters. Rebecca Acuna ChildCareGroup, Magda Hernandez, Irving ISD and Shannon Gray, Health and Human Services Commission matters.

Chairman's Comments – Bill O'Dwyer thanked everyone for their attendance

External Presentations

- DISD Career Institute, Shannon Trejo
- Dallas College, One Workforce and Apprenticeships, Amy Mackenroth

Consent Agenda

A. Review & Approval of March 10, 2021 minutes

B. Contracts and Purchases

The Board's current TRS Assessor Services Payment Structure does not include a payment mechanism to compensate the Assessors for the newly required certification. This will be a one-time payment of \$300 to Assessors upon successful completion.

It was recommended that the Board give authorization to amend the existing TRS Assessor Services Payment Structure adding the one-time payment of \$300 to Assessors upon successful completion of the Texas Rising Start Certification, effective April 1, 2021.

C. Endorsement of External Grants

New Grants are highlighted in the board packet. The remainder of the grants were presented last month and awaiting decision.

It was recommended that the Board give authorization to approve grant applications as presented in the board packet.

Ken Malcolmson made the motion to accept the above Consent Agenda recommendations. The motion passed with Carter Holston seconding. Abstentions as noted above.

Action pursuant to Closed Session – None

Means, Ends and Expectations

A. Financial Analysis - Ashlee Verner, CPA, Chief Financial Officer –

Ms. Verner reference page 13 of the board packet and continued with briefing the directors on the Workforce Innovation and Opportunity Act grants: Youth, Adult, and Dislocated Worker. She mentioned each year by June 30th, these three grants with one year remaining in the service period, must result in a combination of expenditures plus obligations equal to or exceeding 80% of the total grant budget. Contracts proposed amounts to obligate in these three grants later in the meeting to assist the board in meeting the 80% benchmark.

Page 14 shows the Trade Act Services grant highlighted. The Board obligated Equus' contract beginning in October based on amounts spent in their prior year contract.

Page 15, shows two Vocational Rehabilitation contracts – Student Hireability Navigator and Wage Services for Paid Work Experience. The Board will have additional funds to obligate in these two contracts to Equus.

The Board's annual audit over Fiscal Year 2020 will be in full swing next Monday. Crowe LLP, the board's external auditors are scheduled to start fieldwork virtually next week. The auditors may wrap up their test work by the May board meeting, and an update will be provided at that time.

B. Performance Analysis

Richard Perez, Research Manager, referenced the Monthly Performance Report and noted the most recent report on Page 19 for February 2021. Mr. Perez continued with the Measurable Skills Gains – Youth update stating that the Board was meeting this measure. Page 19 – Average # Children Served Per Day – Combined is not meeting. Median Earning Q2 Post Exit – Youth not meeting however, staff continues to work to increase this measure.

C. Employer Engagement & Economic Snapshot/Historical – Mr. Perez continued with referring Page 22 of the board packet and briefed the board on Dallas County's Unemployment rate, employment change, unemployment insurance claims and job postings trend.

D. Innovations – Lynn Hoffman, Senior Innovation Strategist referenced Page 25 of the board packet and briefed the Board on Paths for Texas, Retail Pays, Prologis Warehousing and Distribution Programs.

Oversight & Contracts

A. Contracts and Agreements

1. Approval of Child Care Local Match Partners

Demetria Robinson, Executive Vice President referenced Page 26 of the board packet and briefed the Board on Child Care Local Match. She stated that the City of Irving has a local match agreement under legal review, but with any new partnership, it takes time to go through each agencies processes for approval. In addition, Dallas ISD was able to secure an additional \$373,605, but approval is required from their Board of Trustees. In the meantime, staff secured a Memorandum of Understanding (MOU) with Workforce Solutions Concho Valley for the remaining balance of \$243,914 to meet the board's required match amount of \$4,560,914 for PY2021 to access the federal childcare funds. These funds will be part of the ChildCareGroup's FY2021 contract to provide direct care to eligible children.

2. Contract Amendment to Existing Service Providers

Based on the Financial Analysis report indicating funds available to contract, staff requested amending existing service provider contracts as follows:

FY 2021 Equus Workforce Solutions (Youth System) – provides management and operations of young adult program ages 18-24 throughout Dallas County. The additional funds of \$1,850,000 consists of the following:

\$125,000 in Student Hireability Navigator funds

\$225,000 in Vocational Rehabilitation Wage Services for Paid Work Experience funds

\$1,500,000 in WIOA Youth funds to implement a robust work experience program targeting high school graduates of the class of 2020.

The value of contract after this amendment is \$6,694,770.

FY 2021 Equus Workforce Solutions (Workforce Operations) – provides management and operation of the workforce solutions office.

The additional funds of \$1,431,205 consists of the following:

\$680,000 in WIOA Adult funds

\$600,000 in WIOA Dislocated Worker funds transferred to Adult

\$11,205 in TX34 – Disaster Recovery Dislocated Worker Grant – COVID-19 funds

\$140,000 in Trades Adjustment Act funds

The value of contract after this amendment is \$23,151,652.

It was recommended that the Board give authorization to accept the additional local match partners and contributions as specified above as part of the CCG FY2021 contract to provide direct care to eligible children; and amend Equus' Youth System and Workforce Operations existing FY2021 contracts as presented above.

Ken Malcolmson made the motion to accept the above to recommendations. The motion passed with Shannon Gray seconding.

Abstentions as noted.

B. Oversight, Policy and Procurement

Texas Rising Star Assessor Services

WFSDallas received seventeen (17) responsive proposals to the RFQ, with one (1) proposal deemed non-responsive. Proposals were competitively reviewed and scored based on the criteria in the RFQ. The following vendors were recommended to be added to the Vendors' list:

- Alice Ausbon/Victory Training & Consulting;
- Denise Ellis/Comprehensive Learning Solutions, LLC;
- Dr. Cheryl Howard/Accompanied by God's Love;
- Janet R. Page;
- Katherine Haule;

- Kecia Bolton/Precious Lambs Learning Center;
- Mary Erin Guzowsky;
- Prerna Richards/Together We Grow;
- Regina D. Smith/Reliable Educational Services;
- Sharon Young;
- Sheila Matlock;
- Terasa Sneed/Best Practices Consulting;
- Stephanie Higgins;
- Valencia Ashley/ElevatED Solutions

Three (3) proposals not meeting the qualifications included: Johnneatta Beard-Washington/Care-A-Lot Resources Inc.; Latrenda C. Bailey-Rush, ED.S./Chirell Enterprise LLC; and Stephanie Gray.

The payment structure for the Texas Rising Star Assessor Services indicated below:

Facility Classrooms	Formal Assessment / Recertification	Monitoring Visit	<u>Virtual</u> Formal Assessment / Recertification	<u>Virtual</u> Monitoring Visit	Board Approved Meetings	TRS Assessor Certification
1-5 Classrooms	\$ 700.00	\$ 500.00	\$ 600.00	\$ 400.00		
6-10 Classrooms	\$ 900.00	\$ 600.00	\$ 800.00	\$ 500.00		
11-15 Classrooms	\$ 1,050.00	\$ 700.00	\$ 950.00	\$ 600.00		
16+ Classrooms	\$ 1,200.00	\$ 800.00	\$ 1,100.00	\$ 700.00		
					\$ 50.00	
						\$ 300.00*

*Pending approval of consent item,

It was recommended that the Board give authorization to add Vendors presented above to the Vendors' List for Texas Rising Star Assessor Services, utilizing the payment schedule above, pending proof of insurance and background checks.

Dr. Stephanie Knight made the motion to approve the above recommendation. The motion passed with Ken Malcolmson seconding. Abstentions as noted.

Policy

I. Support Services Policy

Workforce Solutions Greater Dallas provides support services for eligible individuals to participate in planned workforce activities. The current policy has transportation and related assistance as an allowable activity; however, additional detail is needed to offer guidance for allowable costs and reimbursement amounts. The following items are recommended with a maximum amount of \$2,500 per customer per year (October 1 – September 30):

- Car repairs/maintenance
- Consumables (tires, batteries, oil changes)
- Vehicle safety inspections
- Liability car insurance payments
- Vehicle registration

Pre-approval is required with receipt(s) from the vendor. Payments will be paid directly to the vendor for items. These items are considered "one-time assistance" to participants who are in need to get to work or school. Participants must also offer proof of vehicle ownership for the proposed service (title or registration).

II. Child Care Enhanced Reimbursement Rates (ERR)

On January 19, 2021, the Texas Workforce Commission authorized the use of additional \$81.5 million of CCDBG Cares Act funds to continue the ERR through July 2021. This brings the total budget for ERR to \$235.3 million. Reimbursement amounts are determined based on the number of children enrolled and cost of care.

Texas Workforce Commission issued an updated WD Letter 2020, change 2, which offers boards flexibility and requires a process for the stair step reduction or phase out of ERR. ERR percentages by service month are as follows:

January 2021 (full month): 25 percent, February 2021: 25 percent, March 2021: 25 percent, April 2021: 20 percent, May 2021: 15 percent, June 2021: 10 percent, July 2021: 5 percent, August 2021: ERR discontinued

Local Flexibility: For scheduled payments that cross over service months where the ERR percentage drops, WFSDallas will pay the previous month's ERR percentage rate. Any claims subsequently processed for a prior service will be processed utilizing the ERR percentage in effect at the time of service.

III. Child Care Automated Attendance and Manual Absence Tracking

The Child Care Automated Attendance (CCAA) ended on March 31, 2021. TWC must procure a new automated attendance system. TWC will temporarily stop collecting attendance through an automated system and will implement interim procedures to manually collect information from childcare providers on excessive absences.

On March 22, 2021, TWC issued WD letter 08-21, which included the following with *no local flexibility*:

- Notify all child care providers that accept subsidized child care that they must report any child participating in subsidized care that accrues five consecutive absences to the board or board contractor beginning April 1, 2021
- Contractor must develop a process to collect actual child attendance at relative childcare providers and per 809.93(c), ensure that a relative childcare provider is not reimbursed for days on which the child is absent.
- As of March 1st no new Point of Service devices or CCAA cards were issued.
- Contractor must have a process and timeline for childcare providers to report childcare absence information.
- Each provider report of five consecutive absences will count as one provider notice for the child.
- Definition of excessive absences set forth in 809.2 (10), is defined as 40 absences.
- Contractor must outreach families that have children who have accrued 15 and 30 absences with the process outlined in 809.78(d)(1).
- Contractor must determine if a child's absences are unexplained before counting the provider notice toward the 15, 30, and 40-day unexplained absence notifications
- TWC will complete a system-wide reset of all attendance period start dates to April 1, 2021, on all childcare cases with active referrals.
- Contractor must be aware that absence notifications to families must begin on April 1, 2021
- Contractor must develop a process for staff to enter provider notification data of a child's consecutive absences into The Workforce Information System of Texas (TWIST).
- Contractor must develop a process to ensure that Form 2450 or a locally developed notification of enrollment is sent to the provider and documented in TWIST Counselor Notes. Providers will no longer be able to view any authorized referrals in the CCAA system as of April 1, 2021.
- Contractor must update all eligibility documentation to remove references to the CCAA system and use of the swipe cards by May 31, 2021. Any extensions of this deadline must be approved by TWC.
- Contractor must update all provider agreements to remove references to the CCAA system and update language to reflect the new provider absence process of reporting five consecutive absences by May 31, 2021. Any extensions of this deadline must be approved by TWC.
- Contractor must immediately notify the appropriate Texas Department of Family and Protective Services (DFPS) Regional Day Care Coordinator (RDCC) upon receipt of any provider report of five consecutive absences that involves a child in the DFPS system. Notification to the RDCC must be completed at the time of provider notification by email, copying the DFPS Daycare Liaison State Office email address (dfpsdaycareliaisonso@dfps.state.tx.us). A TWIST Counselor Note must also be entered.

Local Flexibility: WFSDallas can determine the methods of communication to inform parents and providers of the discontinuance of the CCAA system. WFSDallas will utilize the TWC customizable templates to communicate the change for provider and parent notification. Local Flexibility: WFSDallas will track 15 and 30-day absence notifications in TWIS

It was recommended that the Board give authorization to approve policies as presented above.

Susan Hoff made the motion to approve the above recommendation. The motion passed with Ken Malcolmson seconding. Abstentions as noted.

President's Briefing

A. Job Search Policy

Prior to COVID-19, WFSDallas maintained a minimum job search set at three weekly. From April 2020, TWC waived all job search requirements to maintain safety. As of November 2020, TWC required boards to resume some level of job search between one and three weekly. WFSDallas continues to maintain zero job searches since that time. At the March meeting, WFSDallas board directors voted to postpone this activity and review again at the April 21st meeting. Dallas is the last board in Texas remaining at zero job searches. Although the activity was waived by the state for 10 months, they are suggesting that the time has passed that all areas should resume 1-3 job searches weekly.

Carter Holston made the motion to reinstate the previous two-job searches requirement per week with Ken Malcolmson seconding. This motion did not pass. This item will be tabled until the next board meeting.

B. WorkQuest Reboot

The Board is still working with WorkQuest and an update will be provided.

C. Legislative Updates and Grant Developments per TWC

General Discussion/Other Business – None

Adjourn at 9:32 a.m.

Consent Item – B
Contracts and Purchases

There's no contract items for consent this month.

Consent Agenda – Item C
Endorsement of External Grants

New Grants are highlighted below. The remainder of the grants were presented last month and awaiting decision.

Funding Source	Status	Summary
NEW Texas Talent Connection – State of Texas		IT-workforce program will be offered to unemployed and under-employed veterans, veteran spouses and military reservists. IT courses will include CompTIA, CompTIA A+, and Google IT Support Certifications to train 100 with a budget of \$350,000.
NEW TWC Skills Development Fund		Dallas College Cedar Valley Campus will partner with Lockheed Martin for a skills application totaling \$500,000. 83 new hires will be trained with 140 current workers will receive training totaling 223. Courses include: Geometric tolerancing, C++ for Non-Software Engineers, Engineering Statistics, Geometric Dimensioning, MFC Digital Design and more.
Dept. Health and Human Services		WFSDallas will partner with Dallas County Health and Human Services to implement the Advancing Health Literacy to Enhance Equitable Community Responses to COVID-19 grant opportunity. WFSDallas will support the project through outreaching customers and posting available positions in WIT, screening candidates, and hosting hiring events.
Childcare Quality Funds (Gulf Coast and Golden Crescent WDBs)		WFSDallas offered reference letters in response to the Gulf Coast and Golden Crescent WDBs child care procurements for professional development in early childhood.
Federal Highway Administration		WFSDallas offers support to the Texas Department of Transportation to apply for a Highway Construction Workforce Partnership Grant to create meaningful work for Opportunity Youth.
Texas Workforce Commission – Dual Credit and Technical Education		WFSDallas supports Lancaster ISD's Dual Credit and Technical Education for cybersecurity specialist, business analyst, and computer support specialist occupations.
Texas Workforce Commission Self-Sufficiency Fund		WFSDallas offers support to Rebirth Empowerment Education to support their Self-Sufficiency application to offer training to 40 TANF/SNAP recipients in construction trades with a budget of \$84,000.
Department of Housing & Urban Development		WFSDallas offered support to Dallas Housing Authority's quest to become a Moving To Work agency and a participant in HUD's Rent Reform demonstration project.
BCFS Health and Human Services		DFW Foster Youth program – offers services to 0-17 years of age, sibling groups, pregnant/parenting teens and youth at-risk.
Texas Workforce Commission – Early Learning Program		Together4Children will offer child care staff retention strategies through adaptive leadership.
Resident Opportunities for Self Sufficiency		Dallas Housing Authority is seeking continued HUD funding for three service coordinators. The coordinators would serve all of the public housing units in DHA's portfolio. WFSDallas would offer support through outreach and services to eligible families.
Texas Workforce Commission Family Child Care Networks		Education First Steps applied to the Texas Workforce Commission for Family Childcare Network funds to offer quality childcare to family child care centers. The quality services would include: mentoring, webinars, and professional development.

RECOMMENDATION: Board authorization to approve grant applications as presented.
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Means, Ends, and Expectations

Program Spotlight

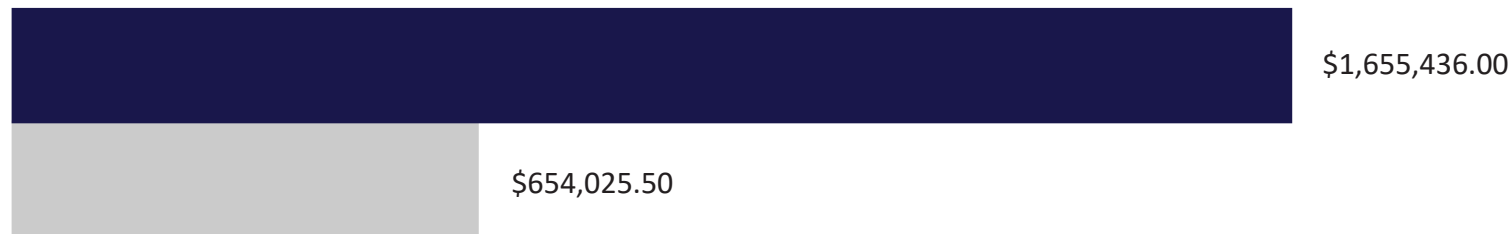
March 2021 Grant Year-to-Date Expenditures

SNAP: Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)

SNAP Program Year 2021 Grant Service Period: October 1, 2020 – September 30, 2021

Grant Period: October 1, 2019 - October 31, 2020

● Budget ● Cumulative Expenditures



SNAP E&T Services Description:

Grants are provided to assist SNAP participants in finding work. An Employment and Training (E&T) program may consist of many different types of components, including but not limited to the following: supervised job search; job search training and support; workfare; educational programs to improve employability; work experience or training to improve employability; other employment-oriented activities (e.g., job placement, supported work experience, Workforce Innovation and Opportunity Act (WIOA) services); and self-employment training.

United States Department of Agriculture (USDA) provides States with 100 percent Federal funding for E&T based on a specific formula. USDA also provides 50 percent reimbursement for transportation and childcare costs to ensure successful participation in E&T programs.

**MEANS, ENDS AND EXPECTATIONS
DETAIL EXPENDITURE REPORT
March, 2021**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	* Obligations	Total Expenses + Obligations	% Expenses Obligations
5401-19	WIOA-YOUTH-PROGRAM	0619WOY001	6/30/2021	\$ 4,809,743.10	\$ 3,013,597.67	62.66%	87.50%	\$ 1,796,145.43	\$ 4,809,743.10	100.00%
	WIOA-YOUTH-ADMIN	0619WOY001	6/30/2021	\$ 534,415.90	\$ 310,040.92	58.01%	87.50%	\$	\$ 310,040.92	58.01%
	TOTAL YOUTH			\$ 5,344,159.00	\$ 3,323,638.59	62.19%	87.50%	\$ 1,796,145.43	\$ 5,119,784.02	95.80%
5402-19	WIOA-ADULT-PROGRAM	0619WOA001	6/30/2021	\$ 4,773,321.00	\$ 4,430,441.06	92.82%	87.50%	\$ 342,879.94	\$ 4,773,321.00	100.00%
	WIOA-ADULT-ADMIN	0619WOA001	6/30/2021	\$ 530,369.00	\$ 483,201.01	91.11%	87.50%	\$	\$ 483,201.01	91.11%
	TOTAL ADULT			\$ 5,303,690.00	\$ 4,913,642.07	92.65%	87.50%	\$ 342,879.94	\$ 5,256,522.01	99.11%
5403-19	WIOA-DISLOCATED -PROGRAM	0619WOD001	6/30/2021	\$ 4,209,140.70	\$ 3,713,732.11	88.23%	87.50%	\$ 495,408.59	\$ 4,209,140.70	100.00%
	WIOA-DISLOCATED-ADMIN	0619WOD001	6/30/2021	\$ 467,682.30	\$ 287,011.53	61.37%	87.50%	\$	\$ 287,011.53	61.37%
	TOTAL DISLOCATED WORKER			\$ 4,676,823.00	\$ 4,000,743.64	85.54%	87.50%	\$ 495,408.59	\$ 4,496,152.23	96.14%
TOTALS				\$ 15,324,672.00	\$ 12,238,024.30	79.86%	87.50%	\$ 2,634,433.96	\$ 14,872,458.26	97.05%
5401-20	WIOA-YOUTH-PROGRAM	0620WOY002	6/30/2022	\$ 4,200,371.00	\$ 39,500.04	0.94%	37.50%	\$ 2,453,385.47	\$ 2,492,885.51	59.35%
	WIOA-YOUTH-ADMIN	0620WOY002	6/30/2022	\$ 466,707.00	\$	0.00%	37.50%	\$	\$ -	0.00%
	TOTAL YOUTH			\$ 4,667,078.00	\$ 39,500.04	0.85%	37.50%	\$ 2,453,385.47	\$ 2,492,885.51	53.41%
5402-20	WIOA-ADULT-PROGRAM	0620WOA001	6/30/2022	\$ 4,170,895.20	\$ 1,714,125.83	41.10%	37.50%	\$ 2,149,538.97	\$ 3,863,664.80	92.63%
	WIOA-ADULT-ADMIN	0620WOA001	6/30/2022	\$ 463,432.80	\$ 113,123.90	24.41%	37.50%	\$	\$ 113,123.90	24.41%
	TOTAL ADULT			\$ 4,634,328.00	\$ 1,827,249.73	39.43%	37.50%	\$ 2,149,538.97	\$ 3,976,788.70	85.81%
5403-20	WIOA-DISLOCATED -PROGRAM	0620WOD001	6/30/2022	\$ 4,393,379.70	\$ 1,381,846.69	31.45%	37.50%	\$ 2,866,882.96	\$ 4,248,729.65	96.71%
	WIOA-DISLOCATED-ADMIN	0620WOD001	6/30/2022	\$ 488,153.30	\$ 580.65	0.12%	37.50%	\$	\$ 580.65	0.12%
	TOTAL DISLOCATED WORKER			\$ 4,881,533.00	\$ 1,382,427.34	28.32%	37.50%	\$ 2,866,882.96	\$ 4,249,310.30	87.05%
5416-20	WIOA-Rapid Response	0620WOR001	6/30/2021	\$ 58,210.00	\$ 5,181.97	8.90%	75.00%	\$ 53,028.03	\$ 58,210.00	100.00%
5406-19	WIOA - Alternative Funding for Statewide Activity	0619WAF001	8/31/2021	\$ 579,443.00	\$ 86,598.02	14.95%	80.00%	\$ 438,934.00	\$ 525,532.02	90.70%
5408-19	WOS - Youth Job Skills	0619WOS002	8/31/2021	\$ 512,000.00	\$ 220,290.01	43.03%	80.00%	\$ 257,513.48	\$ 477,803.49	93.32%
TOTALS				\$ 15,362,592.00	\$ 3,591,247.11	23.38%	37.50%	\$ 8,219,282.91	\$ 11,810,530.02	76.88%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
March, 2021**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	* Obligations	Total Expenses + Obligations	% Expenses Obligations
WORKFORCE INNOVATION AND OPPORTUNITY ACT										
	WIOA FORMULA FUNDS	0619 WIOA FUNDS	6/30/2019	\$ 15,324,672.00	\$ 12,238,024.30	79.86%	87.50%	\$ 2,634,433.96	\$ 14,872,458.26	97.05%
	WIOA FORMULA FUNDS	0620 WIOA FUNDS	6/30/2021	\$ 15,362,592.00	\$ 3,591,247.11	23.38%	37.50%	\$ 8,219,282.91	\$ 11,810,530.02	76.88%
5405-20	Disaster Recovery DW - COVID-19	0620NDW001	3/31/2022	\$ 1,314,851.00	\$ -	0.00%	47.83%	\$ 1,183,366.00	\$ 1,183,366.00	90.00%
5409-20	COVID-19 Response Statewide Funds	0620COV001	6/30/2021	\$ 585,536.00	\$ 79,262.24	13.54%	75.00%	\$ 58,147.62	\$ 137,409.86	23.47%
7211-21	Resource Administration	0621RAG001	9/30/2021	\$ 7,467.00	\$ 2,967.68	39.74%	50.00%	\$ -	\$ 2,967.68	39.74%
6229-21	Trade Act Services	0621TRA001	12/31/2020	\$ 475,116.00	\$ 159,450.21	33.56%	N/A	\$ 140,000.00	\$ 299,450.21	63.03%
6239-21	Reemployment Services and Eligibility Assessment	0621REA001	12/31/2021	\$ 801,728.00	\$ 111,794.51	13.94%	40.00%	\$ 381,836.53	\$ 493,631.04	61.57%
WIOA TOTALS	Totals			\$ 33,871,962.00	\$ 16,182,746.05	47.78%		\$ 12,617,067.02	\$ 28,799,813.07	85.03%
WAGNER-PEYSER EMPLOYMENT SERVICE										
6223-20	Employment Services	0620WPA001	6/30/2021	1,350,290.00	\$ 1,076,123.43	79.70%	90.00%	\$ 52,919.24	\$ 1,129,042.67	83.61%
6223-21	Employment Services	0621WPA001	12/31/2021	1,003,115.00	\$ -	0.00%	40.00%	\$ 70,181.50	\$ 70,181.50	7.00%
6228-20	PATHS	0620WPB001	11/30/2021	\$ 250,000.00	\$ 761.00	0.30%	66.67%	\$ -	\$ 761.00	0.30%
7246-21	Texas Veterans Commission	0621TVC001	9/30/2021	\$ 169,030.00	\$ 53,290.32	31.53%	50.00%	\$ -	\$ 53,290.32	31.53%
6225-20	WCI- Red, White, and You	0620WCI001	6/30/2021	\$ 51,200.00	\$ 31,115.40	60.77%	100.00%	\$ -	\$ 31,115.40	60.77%
6225-20	WCI- Child Care Conference	0620WCI001	6/30/2021	\$ 1,623.00	\$ -	0.00%	100.00%	\$ -	\$ -	0.00%
6225-20	WCI- TVLP Operating Grant Activities	0620WCI001	6/30/2021	\$ 9,013.00	\$ 9,013.00	100.00%	100.00%	\$ -	\$ 9,013.00	100.00%
6225-20	WCI- Foster Care Youth Conference	0620WCI001	6/30/2021	\$ 739.00	\$ -	0.00%	100.00%	\$ -	\$ -	0.00%
6225-20	WCI- Careers in TX Industry Week/Youth Career Fairs	0620WCI001	6/30/2021	\$ 50,000.00	\$ 50,000.00	100.00%	100.00%	\$ -	\$ 50,000.00	100.00%
6225-21	WCI- Red, White, and You	0621WCI001	9/30/2021	\$ 10,500.00	\$ -	0.00%	50.00%	\$ -	\$ -	0.00%
6225-21	WCI- TVLP Operating Grant Activities	0621WCI001	9/30/2021	\$ 9,013.00	\$ 4,506.48	50.00%	50.00%	\$ -	\$ 4,506.48	50.00%
6225-21	WCI- Foster Care Youth Conference	0621WCI001	9/30/2021	\$ 739.00	\$ -	0.00%	50.00%	\$ -	\$ -	0.00%
6225-21	WCI- Careers in TX Industry Week/Youth Career Fairs	0621WCI001	9/30/2021	\$ 25,000.00	\$ -	0.00%	50.00%	\$ -	\$ -	0.00%
6225-22	WCI - Retail Data Analysis Study	0621WCI001	9/30/2021	\$ 2,000.00	\$ 2,000.00	100.00%	50.00%	\$ -	\$ 2,000.00	100.00%
E.S.TOTALS	Totals			\$ 2,932,262.00	\$ 1,226,809.63	41.84%		\$ 123,100.74	\$ 1,349,910.37	46.04%
FOOD STAMP EMPLOYMENT AND TRAINING										
2266-21	Suppl. Nutrition Assistance Program	0621SNE001	9/30/2021	\$ 855,436.00	\$ 289,274.19	33.82%	50.00%	\$ 500,996.11	\$ 790,270.30	92.38%
2268-21	Suppl. Nutrition Assistance Program	0621SNE003	9/30/2021	\$ 800,000.00	\$ 364,751.31	45.59%	50.00%	\$ 392,760.30	\$ 757,511.61	94.69%
SNAP TOTALS	Totals			\$ 1,655,436.00	\$ 654,025.50	39.51%		\$ 893,756.41	\$ 1,547,781.91	93.50%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
March, 2021**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	* Obligations	Total Expenses + Obligations	% Expenses Obligations
TEMPORARY ASSISTANCE FOR NEED FAMILIES										
2243-21	Noncustodial Parent Choices Program	0621NCP001	9/30/2021	\$ 455,220.00	\$ 154,065.21	33.84%	50.00%	\$ 223,092.81	\$ 377,158.02	82.85%
2245-21	Temporary Assistance for Needy Families	0621TAF001	10/31/2021	\$ 8,937,062.00	\$ 2,418,212.81	27.06%	46.15%	\$ 4,812,585.37	\$ 7,230,798.18	80.91%
TANF -TOTALS	Totals			\$ 9,392,282.00	\$ 2,572,278.02	27.39%		\$ 5,035,678.18	\$ 7,607,956.20	81.00%
CHILD CARE SERVICES										
1275-21	CCF CCMS CHILD CARE	0621CCF002	12/31/2021	\$ 89,346,326.00	\$ 29,110,742.26	32.58%	40.00%	\$ 56,551,679.94	\$ 85,662,422.20	95.88%
1276-21	CHILD CARE ATTENDANCE AUTOMATION	0621CAA001	11/30/2021	\$ 457,667.00	\$ 147,059.60	32.13%	40.00%	\$ 310,607.40	\$ 457,667.00	100.00%
1271-21	CCM CCMS LOCAL INITIATIVE	0621CCM001	12/31/2021	\$ 9,121,828.00	\$ -	0.00%	40.00%	\$ 9,121,828.00	\$ 9,121,828.00	100.00%
1272-21	CHILD CARE DFPS	0621CCP001	8/31/2021	\$ 5,389,000.00	\$ 1,875,984.00	34.81%	58.33%	\$ 3,513,016.00	\$ 5,389,000.00	100.00%
1274-21	CHILD CARE QUALITY	0621CCQ001	10/31/2021	\$ 2,512,110.00	\$ 576,391.76	22.94%	46.15%	\$ 1,607,309.51	\$ 2,183,701.27	86.93%
CHILD CARE -TOTALS	Totals			\$ 106,826,931.00	\$ 31,710,177.62	29.68%		\$ 71,104,440.85	\$ 102,814,618.47	96.24%
STATE OF TEXAS										
7230-20	Adult Education and Literacy	0618ALAC00	6/30/2021	\$ 7,666,056.00	\$ 4,223,399.52	55.09%	75.00%	\$ 2,223,214.97	\$ 6,446,614.49	84.09%
7234-20	AEL - Workforce Integration Initiative	0620AEL001	6/30/2021	\$ 182,835.00	\$ 105,235.80	57.56%	76.92%	\$ 75,626.76	\$ 180,862.56	98.92%
	Totals			\$ 7,848,891.00	\$ 4,328,635.32	55.15%		\$ 2,298,841.73	\$ 6,627,477.05	84.44%
GRAND TOTALS				\$ 162,527,764.00	\$ 56,674,672.14	34.87%		\$ 92,072,884.93	\$ 148,747,557.07	91.52%
STATE OF TEXAS - Contracts										
7352-21	Summer Earn and Learn	3021VRS059	1/31/2022	\$ 670,617.65	\$ -	0.00%	0.00%	\$ 500,000.00	\$ 500,000.00	74.56%
7353-20	Student Hireability Navigator	3018VRS135-YR 2	8/31/2021	\$ 200,000.00	\$ 90,510.75	45.26%	58.33%	\$ 52,558.44	\$ 143,069.19	71.53%
7354-18	Wage Services for Paid Work Experience	3018VRS173	8/31/2021	\$ 450,000.00	\$ 157,275.06	34.95%	85.71%	\$ -	\$ 157,275.06	34.95%
7500-21	Infrastructure Support Services and Shared Cost	0620COL000	8/31/2021	\$ 801,811.56	\$ 443,929.32	55.37%	58.33%	\$ -	\$ 443,929.32	55.37%
				\$ 2,122,429.21	\$ 691,715.13	32.59%		\$ 552,558.44	\$ 1,244,273.57	58.62%
PRIVATE										
8515-18	100K Opportunities Initiative	Philanthropic Trust	3/31/2021	\$ 250,000.00	\$ 65,560.67	26.22%	96.67%	\$ -	\$ 65,560.67	26.22%
8525-18	Retail Pipeline Project (Retail Pays)	Walmart Foundation	12/31/2021	\$ 1,771,576.00	\$ 1,468,913.93	82.92%	70.59%	\$ 101,638.78	\$ 1,570,552.71	88.65%

**MEANS, ENDS AND EXPECTATIONS
MONTHLY EXPENDITURE REPORT
March, 2021**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	* Obligations	Total Expenses + Obligations	% Expenses Obligations
8535-19	Walmart Statewide - PATHS	Walmart Foundation	5/16/2023	\$ 5,454,750.00	\$ 2,022,836.04	37.08%	91.67%	\$ 1,813,405.00	\$ 3,836,241.04	70.33%
8603-20	Jobs for the Future	Jobs for the Future, Inc.	12/31/2021	\$ 100,000.00	\$ 8,995.71	9.00%	43.75%	\$ -	\$ 8,995.71	9.00%
8604-20	Jobs for the Future - Prologis Rapid Skilling Initiative	Jobs for the Future, Inc.	2/28/2021 extended	\$ 50,000.00	\$ 15,025.65	30.05%	100.00%	\$ 34,974.35	\$ 50,000.00	100.00%
Totals				\$ 7,626,326.00	\$ 3,581,332.00	46.96%		\$ 1,950,018.13	\$ 5,531,350.13	72.53%

Workforce Solutions Greater Dallas
 Statements of Financial Position (Unaudited)
 March 31, 2021 and December 31, 2020

	03/31/2021	12/31/2020
	(Unaudited)	(Unaudited)
Assets		
Cash	\$ 9,169,084	7,466,559
Grants receivable	11,729,768	12,048,003
Advances and other receivables	521,410	51,660
Prepaid expenses	10,082	233,510
Equipment, net	8,079	8,079
Total assets	<u>\$ 21,438,423</u>	<u>19,807,811</u>
Liabilities and net assets		
Accounts payable and accrued liabilities	\$ 16,847,013	15,099,601
Employee benefits payable	153,107	153,107
Deferred revenue	3,097,944	3,215,620
Total liabilities	<u>20,098,064</u>	<u>18,468,328</u>
Net assets		
Without donor restrictions	902,973	736,262
With donor restrictions	437,386	603,221
Total net assets	<u>1,340,359</u>	<u>1,339,483</u>
Total liabilities and net assets	<u>\$ 21,438,423</u>	<u>19,807,811</u>

Workforce Solutions Greater Dallas
 Statements of Activities (Unaudited)
 Period ended March 31, 2021 and December 31, 2020

	03/31/2021 (Unaudited)			12/31/2020 (Unaudited)		
	Without Donor Restrictions	With Donor Restrictions	Total	Without Donor Restrictions	With Donor Restrictions	Total
Revenues and other support						
Revenues from grants and contracts	34,854,568	—	34,854,568	149,239,772	—	149,239,772
Other	—	—	—	38,278	—	38,278
Dividends & interest	876	—	876	7,637	—	7,637
Net assets released from restrictions	165,835	(165,835)	—	319,641	(319,641)	—
Total revenues and other support	<u>35,021,279</u>	<u>(165,835)</u>	<u>34,855,444</u>	<u>149,605,328</u>	<u>(319,641)</u>	<u>149,285,687</u>
Expenses						
Direct program services	34,008,230	—	34,008,230	146,310,871	—	146,310,871
Administration	846,338	—	846,338	3,272,670	—	3,272,670
Total expenses	<u>34,854,568</u>	<u>—</u>	<u>34,854,568</u>	<u>149,583,541</u>	<u>—</u>	<u>149,583,541</u>
Change in net assets	166,711	(165,835)	876	21,787	(319,641)	(297,854)
Net assets, beginning of year	736,262	603,221	1,339,483	714,475	922,862	1,637,337
Net assets, end of year	<u>\$ 902,973</u>	<u>\$ 437,386</u>	<u>\$ 1,340,359</u>	<u>\$ 736,262</u>	<u>\$ 603,221</u>	<u>\$ 1,339,483</u>

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
As Originally Published 4/16/2021
FEBRUARY 2021 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		7	11	2	90.00%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

WIOA Outcome Measures

DOL-C	Employed Q2 Post Exit – Adult (DOL)	MP	90.87%	71.20%	71.20%	64.70%	72.10%	72.10%	205	317	66.50%	62.10%			7/19	12/19
DOL-C	Employed Q4 Post Exit – Adult (DOL)	MP	98.70%	69.30%	69.30%	68.40%	71.80%	69.20%	175	256	68.10%	68.50%			1/19	6/19
DOL-C	Median Earnings Q2 Post Exit – Adult (DOL)	+P	115.10%	\$5,800.00	\$5,800.00	\$6,675.82	\$6,367.00	\$6,241.96	n/a	205	\$6,775.79	\$5,995.04			7/19	12/19
DOL-C	Credential Rate – Adult (DOL)	MP	95.88%	75.30%	75.30%	72.20%	81.00%	63.50%	135	187	72.60%	71.80%			1/19	6/19
DOL-C	Measurable Skills Gains - Adult (DOL)	+P	113.28%	52.70%	52.70%	59.70%	n/a	n/a	166	278	70.30%	59.00%	31.30%		7/20	2/21
DOL-C	Employed Q2 Post Exit – DW (DOL)	MP	91.95%	79.50%	79.50%	73.10%	83.60%	84.50%	125	171	74.10%	71.40%			7/19	12/19
DOL-C	Employed Q4 Post Exit – DW (DOL)	MP	106.75%	78.50%	78.50%	83.80%	82.70%	84.50%	176	210	85.50%	81.00%			1/19	6/19
DOL-C	Median Earnings Q2 Post Exit – DW (DOL)	MP	107.20%	\$8,600.00	\$8,600.00	\$9,219.25	\$9,467.90	\$8,791.68	n/a	125	\$8,493.74	\$11,378.45			7/19	12/19
DOL-C	Credential Rate – DW (DOL)	MP	106.39%	73.50%	73.50%	78.20%	75.90%	79.50%	115	147	81.40%	72.00%			1/19	6/19
DOL-C	Measurable Skills Gains - DW (DOL)	+P	114.69%	49.00%	49.00%	56.20%	n/a	n/a	137	244	71.40%	57.00%	26.30%		7/20	2/21
DOL-C	Employed/Enrolled Q2 Post Exit – Youth (DOL)	MP	96.40%	69.50%	69.50%	67.00%	70.40%	72.50%	262	391	69.80%	64.30%			7/19	12/19
DOL-C	Employed/Enrolled Q4 Post Exit – Youth (DOL)	+P	115.05%	65.80%	65.80%	75.70%	79.70%	78.30%	240	317	77.50%	74.10%			1/19	6/19
DOL-C	Median Earnings Q2 Post Exit – Youth (DOL)	-P	84.58%	\$2,900.00	\$2,900.00	\$2,452.85	\$3,109.25	\$3,272.40	n/a	257	\$2,403.29	\$2,523.33			7/19	12/19
DOL-C	Credential Rate – Youth (DOL)	+P	157.14%	51.80%	51.80%	81.40%	60.10%	43.30%	83	102	81.60%	81.10%			1/19	6/19
DOL-C	Measurable Skills Gains - Youth (DOL)	MP	109.09%	36.30%	36.30%	39.60%	n/a	n/a	53	134	45.40%	43.20%	16.30%		7/20	2/21
LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	95.49%	65.60%	65.60%	62.64%	69.97%	70.30%	9,896	15,799	67.26%	55.22%			7/19	12/19
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	100.02%	81.70%	81.70%	81.72%	85.32%	84.86%	16,813	20,573	85.21%	78.28%			1/19	6/19
LBB-K	Credential Rate – C&T Participants	+P	112.65%	69.40%	69.40%	78.18%	79.00%	74.63%	344	440	80.44%	75.81%			1/19	6/19

Reemployment and Employer Engagement Measures

TWC 1,2	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	42.00%	n/a	59.22%	58.78%	n/a	n/a	n/a	n/a			7/20	11/20
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Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **DALLAS**

FINAL RELEASE
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Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC	# of Employers Receiving Workforce Assistance	+P	117.75%	5,081	9,583	5,983	9,413	14,170	-----	-----	4,546	3,683			10/20	2/21
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1. During the period in which work search was suspended, this measure was no longer meaningfully reportable. However, with the reimplementation of work search, we anticipate the measure to become reportable again later this year.
2. The Commission adopted BCY21 targets on Claimant Reemployment within 10 Weeks that will apply to claimants whose 10 Week Start Date is Jan 1, 2021 to June 30, 2021. Due to lag, the first month of data will be available in the April MPR.

Program Participation Measures

TWC	Avg # Children Served Per Day - Combined	-P	87.33%	13,584	13,584	11,863	15,606	14,642	1,269,353		11,782	11,994			10/20	2/21
3									107							

3. TWC took a number of actions to mitigate the impact of COVID-19 on child care providers and families and to ensure the availability of child care for working parents in Texas. Some of these actions resulted in a increased costs of care. In addition, many families suspended care during the summer. The system began ramping enrollment back up but has not yet reached the level of enrollment expected because it takes several months to accomplish this.

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 4/16/2021

FEBRUARY 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	92.85%	109.86%	97.41%	106.83%	98.69%	80.26%	111.95%	116.97%	110.58%	109.39%	90.56%	113.12%	92.10%	128.77%	172.50%
Borderplex	97.14%	120.79%	142.51%	109.02%	79.54%	110.75%	96.80%	115.91%	106.41%	126.54%	79.29%	98.26%	96.79%	69.31%	86.65%
Brazos Valley	101.17%	89.25%	98.92%	55.66%	101.97%	79.03%	81.24%	118.32%	123.00%	94.29%	100.41%	132.87%	100.79%	205.23%	164.47%
Cameron	93.20%	108.61%	106.92%	106.05%	106.31%	97.02%	106.81%	109.38%	113.50%	208.53%	97.98%	110.11%	135.70%	160.45%	180.07%
Capital Area	109.60%	112.73%	175.05%	113.42%	152.82%	92.04%	104.66%	153.24%	87.62%	109.01%	88.54%	122.59%	127.33%	135.36%	142.69%
Central Texas	101.05%	116.56%	182.71%	112.09%	53.24%	88.34%	112.06%	116.31%	96.62%	41.90%	92.97%	124.27%	63.12%	106.72%	38.13%
Coastal Bend	101.24%	109.08%	131.20%	71.71%	59.83%	107.21%	100.52%	115.45%	42.86%	24.08%	96.35%	122.59%	90.98%	56.49%	48.00%
Concho Valley	94.49%	107.44%	110.26%	94.65%	109.17%	81.59%	122.10%	169.92%	102.86%	136.12%	91.15%	126.38%	155.72%	87.72%	333.50%
Dallas	90.87%	98.70%	115.10%	95.88%	113.28%	91.95%	106.75%	107.20%	106.39%	114.69%	96.40%	115.05%	84.58%	157.14%	109.09%
Deep East	116.96%	88.77%	99.39%	116.42%	96.13%	83.67%	100.93%	101.86%	89.42%	66.45%	109.78%	121.17%	105.49%	176.30%	72.80%
East Texas	79.61%	103.51%	81.78%	95.44%	38.59%	86.37%	88.40%	64.24%	94.29%	41.11%	98.18%	105.58%	110.14%	150.53%	318.00%
Golden Crescent	119.15%	120.03%	114.61%	117.89%	89.56%	101.19%	106.05%	89.95%	133.71%	108.78%	81.38%	106.10%	149.17%	n/a	200.00%
Gulf Coast	99.28%	105.27%	82.56%	88.53%	80.35%	95.10%	96.13%	104.95%	90.71%	102.04%	89.88%	113.90%	97.01%	121.70%	201.26%
Heart of Texas	101.05%	97.78%	122.25%	0.00%	90.67%	95.24%	121.80%	145.46%	71.43%	89.39%	88.04%	114.29%	96.61%	93.81%	69.71%
Lower Rio	102.53%	104.58%	95.30%	102.30%	137.48%	99.87%	110.33%	143.43%	94.72%	70.69%	97.73%	102.39%	97.44%	70.18%	68.50%
Middle Rio	117.65%	105.96%	114.64%	108.07%	60.88%	93.24%	110.72%	84.47%	120.29%	204.08%	100.13%	126.38%	100.21%	n/a	60.85%
North Central	99.42%	103.81%	118.65%	110.86%	79.04%	91.50%	96.84%	119.19%	107.44%	83.06%	105.12%	116.38%	115.55%	107.53%	165.47%
North East	113.33%	121.12%	100.68%	60.46%	138.20%	106.17%	108.86%	105.41%	125.00%	140.00%	122.79%	127.09%	132.30%	126.43%	166.80%
North Texas	114.38%	86.96%	37.47%	120.92%	113.15%	0.00%	80.11%	n/a	142.86%	77.35%	121.53%	95.29%	123.29%	162.07%	160.00%
Panhandle	100.00%	105.99%	116.93%	110.40%	92.94%	121.80%	121.80%	84.30%	114.29%	107.50%	94.27%	119.69%	183.25%	126.40%	105.48%
Permian Basin	100.29%	95.90%	128.93%	100.92%	82.97%	81.59%	103.20%	145.52%	86.85%	67.96%	70.18%	138.70%	170.14%	350.88%	187.50%
Rural Capital	99.35%	106.89%	120.18%	115.72%	86.43%	100.13%	102.06%	88.32%	101.60%	117.96%	97.66%	124.83%	151.73%	137.12%	97.49%
South Plains	93.04%	109.65%	135.41%	114.06%	86.51%	69.93%	121.80%	165.91%	114.29%	81.57%	90.76%	123.30%	168.83%	137.12%	84.80%
South Texas	89.91%	91.26%	116.57%	116.45%	121.59%	124.07%	133.51%	90.95%	114.29%	89.07%	92.06%	125.52%	123.68%	121.56%	115.74%
Southeast	110.61%	100.27%	107.25%	145.57%	89.96%	102.04%	101.55%	136.82%	114.29%	65.31%	97.37%	102.66%	69.69%	206.32%	77.00%
Tarrant	99.86%	110.25%	125.97%	100.28%	73.23%	103.95%	97.41%	109.49%	102.23%	93.67%	103.83%	114.81%	73.24%	199.65%	222.00%
Texoma	113.46%	118.77%	134.02%	108.44%	95.68%	n/a	60.90%	n/a	114.29%	75.37%	83.31%	118.86%	124.62%	114.24%	83.11%
West Central	99.09%	114.79%	176.40%	117.58%	75.98%	116.55%	93.67%	137.96%	76.23%	52.37%	115.88%	125.04%	121.50%	n/a	0.00%
+P	7	8	18	12	6	4	9	14	12	7	3	22	15	18	14
MP	19	17	7	11	8	14	15	7	10	7	18	6	9	3	3
-P	2	3	3	5	14	9	4	5	6	14	7	0	4	4	11
% MP & +P	93%	89%	89%	82%	50%	67%	86%	81%	79%	50%	75%	100%	86%	84%	61%
From	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20
To	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21

Percent of Target (Year-to-Date Performance Periods)

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures (cont.)			Reemployment and Employer Engagement		Participation	Total Measures			
	C&T Participants			Claimant ReEmployment within 10 Weeks	Employers Receiving Workforce Assistance	Average # Children Served Per Day-Combined	+P	MP	-P	% MP & +P
	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q2-Q4 Post-Exit	Credential Rate							
Alamo	99.88%	101.36%	99.12%	n/a	113.63%	95.35%	7	12	1	95%
Borderplex	99.36%	100.69%	105.53%	n/a	114.61%	72.58%	7	8	5	75%
Brazos Valley	93.75%	96.66%	75.17%	n/a	136.64%	92.57%	6	7	7	65%
Cameron	101.22%	96.17%	122.26%	n/a	116.73%	89.58%	8	11	1	95%
Capital Area	102.77%	102.80%	101.79%	n/a	105.26%	76.76%	10	7	3	85%
Central Texas	94.28%	99.24%	111.30%	n/a	111.09%	79.85%	8	5	7	65%
Coastal Bend	93.23%	99.84%	44.34%	n/a	112.70%	86.05%	4	7	9	55%
Concho Valley	105.67%	99.30%	105.66%	n/a	109.12%	81.66%	10	7	3	85%
Dallas	95.49%	100.02%	112.65%	n/a	117.75%	87.33%	7	11	2	90%
Deep East	93.38%	97.99%	110.37%	n/a	132.04%	86.31%	6	7	7	65%
East Texas	92.20%	99.88%	100.99%	n/a	116.14%	80.75%	4	7	9	55%
Golden Crescent	106.92%	102.26%	130.50%	n/a	100.00%	76.17%	9	6	4	79%
Gulf Coast	91.98%	96.38%	88.18%	n/a	126.12%	85.45%	4	9	7	65%
Heart of Texas	102.03%	97.49%	61.76%	n/a	112.50%	77.43%	5	8	7	65%
Lower Rio	105.18%	93.56%	111.01%	n/a	105.01%	79.67%	6	9	5	75%
Middle Rio	95.95%	90.73%	121.93%	n/a	119.56%	81.10%	8	6	5	74%
North Central	92.30%	102.94%	97.87%	n/a	115.57%	81.61%	7	9	4	80%
North East	101.14%	101.35%	97.69%	n/a	100.00%	98.74%	10	9	1	95%
North Texas	105.37%	100.13%	144.09%	n/a	106.52%	74.72%	11	2	6	68%
Panhandle	101.43%	99.89%	121.61%	n/a	104.43%	80.72%	9	9	2	90%
Permian Basin	99.71%	94.79%	104.80%	n/a	106.60%	74.96%	7	6	7	65%
Rural Capital	102.33%	105.08%	117.33%	n/a	130.83%	97.13%	9	9	2	90%
South Plains	96.88%	97.74%	123.92%	n/a	117.17%	93.37%	10	5	5	75%
South Texas	94.83%	93.99%	139.97%	n/a	109.79%	68.52%	12	3	5	75%
Southeast	100.34%	97.22%	105.30%	n/a	118.77%	98.31%	7	9	4	80%
Tarrant	99.73%	102.08%	108.99%	n/a	105.47%	85.15%	7	10	3	85%
Texoma	99.60%	101.55%	119.57%	n/a	109.53%	100.84%	9	5	4	78%
West Central	93.87%	99.09%	101.71%	n/a	103.01%	91.75%	8	5	6	68%
+P	4	1	17	0	24	0	215			
MP	15	23	7	0	4	5	208			
-P	9	4	4	0	0	23	131			
% MP & +P	68%	86%	86%	N/A	100%	18%	76%			
From	7/19	1/19	1/19		10/20	10/20	From			
To	12/19	6/19	6/19		2/21	2/21	To			

Unemployment Insurance Claimant Snapshot

7.2%

Unemployment Rate
Mar 2021

Down 0.2 percentage points from Feb 2021. The Texas rate is also down 0.3 points from 7.5%

0.01%

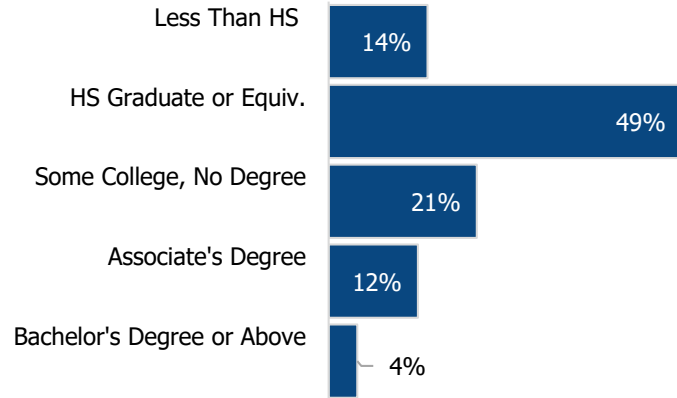
Employment Change
Mar 2021

Year-over-year change of 69 jobs for Dallas County

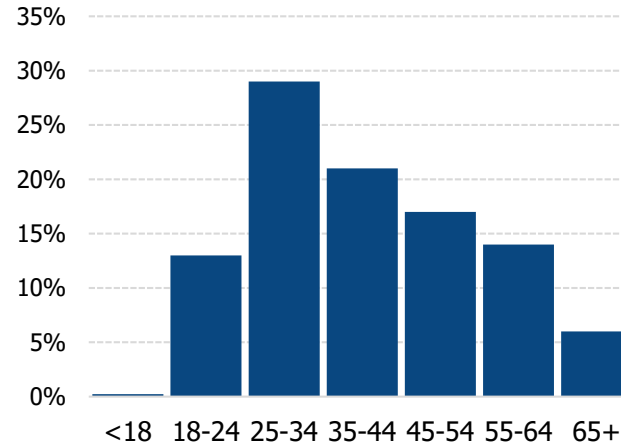
162,608

UI Claimants
Dallas County

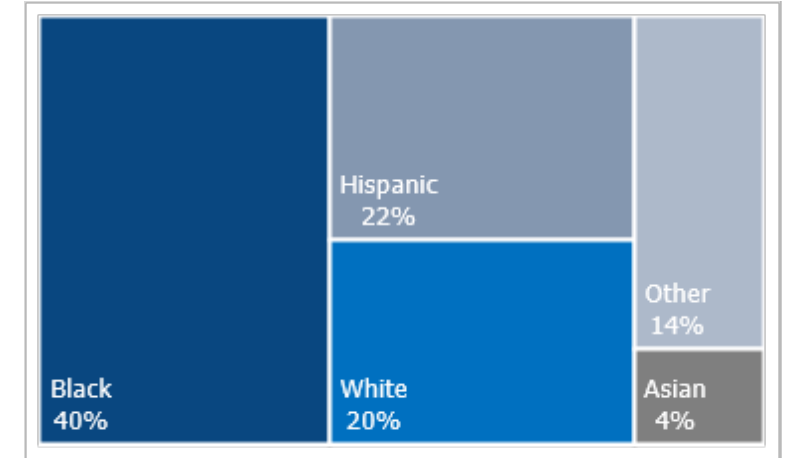
Educational Attainment



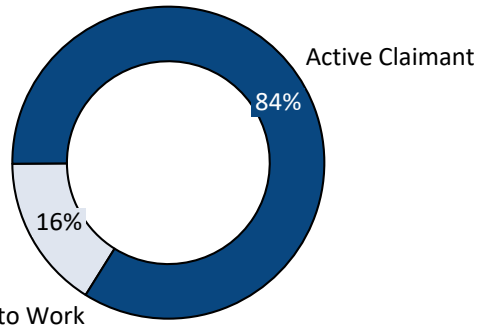
Age



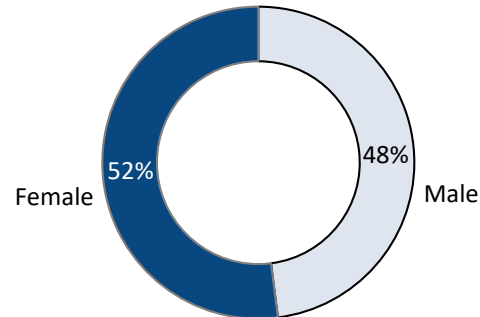
Race



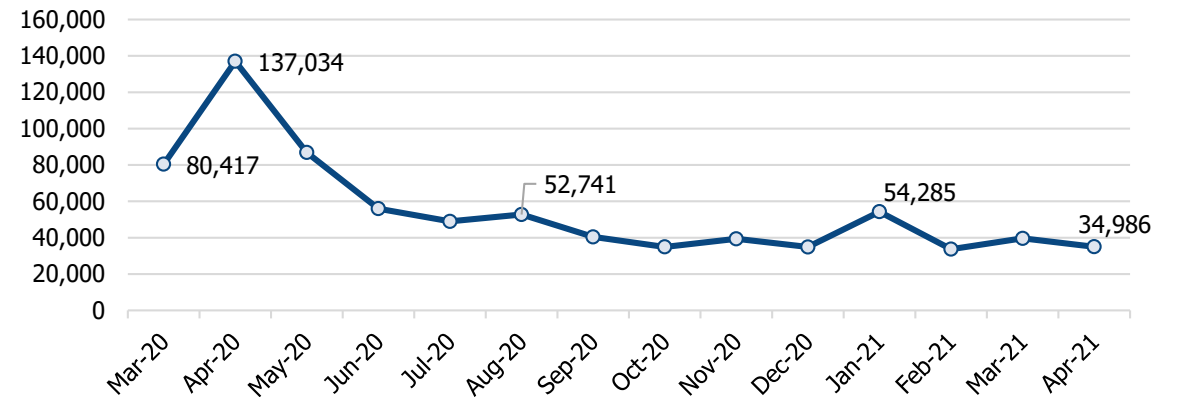
Work Status



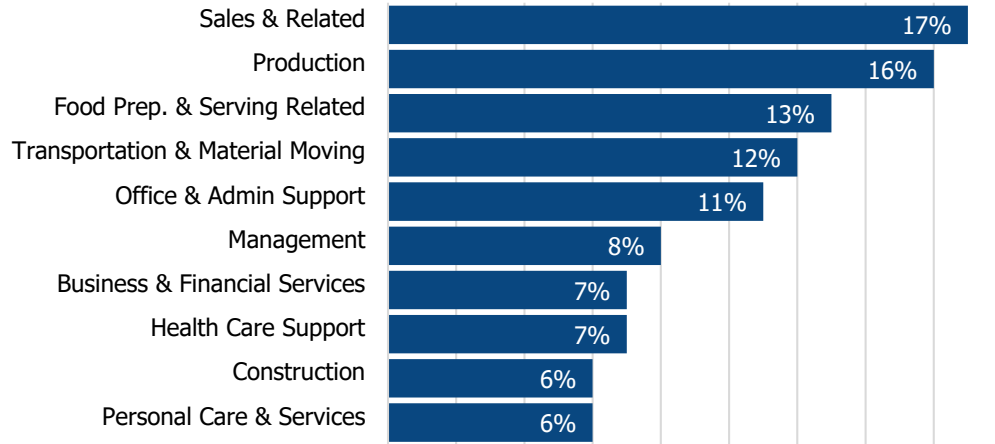
Gender



UI Trends – Dallas County



Occupation Groups - UI Claimants Top 10



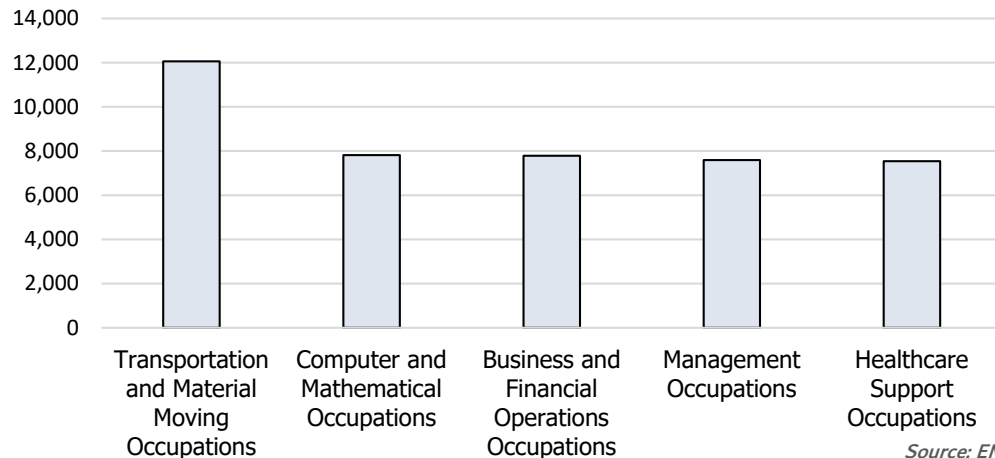
Source: TWC's LMCI Local Area Unemployment Statistics Program, PROMIS UI Claims

Industry Groups - UI Claimants Top 10



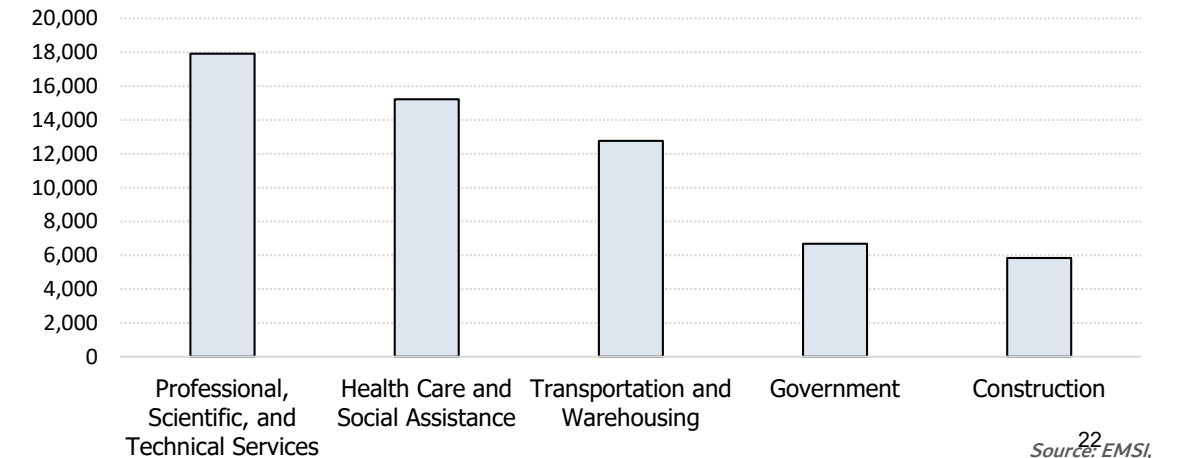
Source: TWC's LMCI Local Area Unemployment Statistics Program, PROMIS UI Claims

Occupation Groups – 3 Year Projected Growth



Source: EMSI, 2021.2

Industry Groups – 3 Year Projected Growth



Source: EMSI, 2021.2

Contracts and Agreements

I. Equus Workforce Solutions Workforce System Operations Contract Amendment

Staff request amending the existing FY2021 Equus Workforce Solutions workforce system operations contract as follows:

- Employment Services (ES) funds – incorporating available ES funds in the amount of \$587,000 with \$336,000 added into the existing contract through September 30th to staff a virtual phone bank for both inbound and outbound calls to refer workers to available job postings. The remaining amount will be inserted into the new contract in October for continued services through December 31st. In addition, the system will require us to purchase support for our VOIP phone system to accommodate the rolling calls. The investment will be procured and the costs should be reasonable. The system will be a new asset for customers who are tech and/or Wi-Fi challenged.
- Supplemental Nutrition Assistance Program (SNAP) funds – TWC has notified all Boards that the US Department of Agriculture will not be sending an expected amount of funding. This funding was written into our grant, and thus, into the Equus contract. We will receive a de-obligation of funding; and it is necessary to de-obligate approximately \$244,032 from the Equus contract. The exact amount is not yet known. To accommodate this unexpected event, Equus will curb SNAP spending by at least \$30,000 per month through September 2021. Employees may be reassigned to other fund codes and continue providing other services to customers. We hope the lapsed funding will be restored in the new fiscal year, October 1, 2021.

RECOMMENDATION: Authorization to amend the existing FY2021 Equus Workforce Solutions Contract incorporating available Employment Services funds and SNAP deobligation. Authorization for staff to purchase instruments and software necessary to program our VOIP.

II. FY2021 Incentive Performance Matrix

Workforce System Operations Incentive Matrix –The incentive matrix for Equus Workforce Solutions is determined each year based upon the Board’s performance targets set by the Texas Workforce Commission (TWC), and available funding. There is no Choices Full Work Rate-All Family target for this contract year and the Claimants Reemployment within 10 weeks’ target will apply to claimants whose 10 week start date is January 1, 2021 to June 30, 2021. The chart below represents the goals set forth for both performance targets from 2019-2020 and the proposed performance targets for 2020-2021.

Budget Period: October 1, 2020 – September 30, 2021

GOAL	Performance Target 2019-2020	Proposed Performance Target 2020-2021
Claimants Reemployment within 10 weeks	58.12%	
Employer Workforce Assistance		9583
Choices Full Work Rate - All Family	50.00%	
Employed/Enrolled Q2 Post Exit - All Participants	69.00%	65.60%
Employed/Enrolled Q2-Q4 Post Exit - All Participants	84.00%	81.70%
Median Earnings Q2 Post Exit - All Participants	\$5,425	
Credential Rate - All Participants	60.00%	69.40%
Employed Q2 Post Exit - Adult	77.40%	71.20%
Employed Q4 Post Exit - Adult	77.80%	69.30%
Median Earnings Q2 Post Exit - Adult		\$5,800
Credential Rate - Adult	75.30%	75.30%
Measurable Skills Gains - Adult		52.70%

Employed Q2 Post Exit - Dislocated Worker	79.50%	79.50%
Employed Q4 Post Exit - Dislocated Worker	78.50%	78.50%
Median Earnings Q2 Post Exit - Dislocated Worker		\$8,600
Credential Rate - Dislocated Worker	73.50%	73.50%
Measurable Skills Gains - Dislocated Worker		49.00%

*Per the FY2020 contract, profit not to exceed \$700,000 (WIOA Adult, WIOA DW, TANF and SNAP)

All incentives were payable only on **cumulative February 2020 final (year-end) performance report,
MP = **percent of target is within 10% of the target** – earns 100% of the incentive percentage at risk.

Non-Custodial Parent Incentive Matrix

GOAL	Performance Target 2019-2020	Proposed Performance Target 2020-2021
Obtained Employment Rate	65.00%	
Retained Employment Rate	50.00%	

Youth System Incentive Matrix –The incentive matrix Equus Workforce Solutions youth system is determined each year based upon the Board’s performance targets set by Texas Workforce Commission (TWC), and available funding. This year, the Median Earning Q2 Post Exit and Measurable Skills Gains measures have been added to the Board’s contracted measures. Staff requests Board approval to negotiate with Equus to finalize an incentive matrix to include the proposed performance target 2020-2021 below and additional measurable activities at the local level that may lead to better outcomes for this year. Performance targets will be adjusted to reflect the Board’s targets contingent upon TWC changes.

Budget Period: October 1, 2020 – September 30, 2021

GOAL	Performance Target 2019-2020	Proposed Performance Target 2020-2021
Employed/Enrolled Q2 Post Exit - Youth	69.10%	69.50%
Employed/Enrolled Q4 Post Exit - Youth	67.60%	65.80%
Median Earnings Q2 Post Exit - Youth		\$2,900
Credential Rate - Youth	65.20%	51.80%
Measurable Skills Gains - Youth		50.00%

*Per the FY2020 contract, profit not to exceed \$79,000 (WIOA Youth)

All incentives were payable only on **cumulative February 2020 final (year-end) performance report,
MP = **percent of target is within 10% of the target** – earns 100% of the incentive percentage at risk.

RECOMMENDATION: Board authorization to negotiate with Equus to finalize an incentive matrix to include the proposed performance target 2020-2021 and additional measurable activities at the local level that may lead to better outcomes. Performance targets will be adjusted to reflect the Board’s targets contingent upon TWC changes.

Procurement

1. Multiple Broker Procurement

WFSDallas released a procurement on April 8th for Multiple Brokers (**Healthcare Insurance for a Small Group, Risk Management Insurance and Real Estate Leasing**) with a due date of April 29th. The proposals were evaluated based upon scope of services, demonstrated competence and qualifications/experience.

- For Risk Management Insurance, WFSDallas received one bid from **Marsh & McLennan Agency**. Marsh & McLennan met the threshold for selection. Marsh & McLennan Agency is our current broker for Risk Management Insurance.
- For Health Insurance for a Small Group, WFSDallas received only one bid from **Marcontell Insurance Services**. Staff requests a new process seeking specific costs for 2022 staff health insurance, with a variety of options. The costs of the insurance is variable based upon the group side. We hope to secure participation in a larger group. Marcontell Insurance is our current and long-time broker, and will be invited to present specific costs for this purpose. The second effort will be a Request for Quote (RFQ) and we will aggressively shop the market based upon rates available this summer.
- For Real Estate, WFSDallas received two bids from **Jones Lang LaSalle Brokerage, Inc., and CBRE, Inc.** We have received assistance from both brokers over the years. To determine the best fit for WFSDallas today, we hope to hold in-person interviews of the two brokers with the assistance of the Finance Committee.

RECOMMENDATION: Board authorization to approve the Risk Management Insurance Broker, Marsh & McLennan; restate the Health Insurance procurement as a Request for Quote and seek specific pricing for 2022; and host in-person interviews of the two Real Estate brokers with the assistance of the Finance Committee. Selection will be based on the recommendation of the Finance Committee. To provide this extra effort, Board authorization to extend the date for a Letter of Authorization/Services Period to begin following board action at the June 16th, 2021 Board Meeting, or following action of the board for each purpose.

2. Management and Operation of the Dallas Workforce System Procurement.

WFSDallas released a procurement for the Management and Operation of the Dallas Workforce System on April 8, 2021, with a respond deadline of May 6, 2021. WFSDallas received two responsive bids from **Arbor E&T dba Equus Workforce Services, and Manpower**. The proposals were competitively scored by a team of reviewers and independently scored based upon organizational capability and capacity, demonstrated performance/effectiveness, customer service delivery design, transition/implementation, financial management and organizational stability, and price/cost/analysis/value.

Equus Workforce Services submitted a bid for the Management and Operation of the Dallas Workforce System – inclusive of services to employers. Manpower offered a bid to deliver services to employer customers, only.

Based on the evaluations, Equus Workforce Services was the highest scoring proposal with a final score of 75.7, and Manpower had a final score of 71.8.

RECOMMENDATION: Board authorization to negotiate and contract with Equus Workforce Services to provide management and operation of the Dallas Workforce System for the period of October 1, 2021 through September 30, 2022, with an option of three additional years, based on acceptable performance each year. Items subject to discussion and negotiation include program design, staffing & compensation, overall budget & allocation of direct customer services, and performance incentives. All costs must be reasonable, allowable under the rules, and allocable to the multiple grants.

Policy






Amendment to the Workforce Solutions Greater Dallas Handbook - Tuition Reimbursement






In March, the Board approved an amendment to our Tuition Reimbursement Policy adjusting the tuition costs to \$3,000 per calendar year, and a lifetime maximum of \$10,000. The rising cost of university tuition suggests a revision to the calendar year cost, without exceeding the lifetime maximum. We propose amending to \$5,000 per calendar year.

RECOMMENDATION: Board authorization to amend the Workforce Solutions Greater Dallas Handbook regarding Tuition Reimbursement as presented.

Oversight, Policy and Procurement

QUALITY ASSURANCE

	Review final with no issues		New Review
	Pending final review		Pending Report
	Review final with issues		

April – May 2021 CCG		Program Review Status: In progress
January 2021 NCP - Equus		Program Review: Recommendations were made related to the following areas: Activities, case closure and TWIST data entry. Status: Review final with no issues.
February – May 2021 SNAP – Equus		Program Review Status: First Review complete. Another review will start at the end of May.
April – May 2021 CCG		Fiscal Review Status: In progress
April – May 2021 Equus – All programs		Fiscal Review Status: In progress

AT&T via the Texas Workforce Commission conducted a Texas Cybersecurity Framework (TCF) Assessment of all 28 workforce boards. The analysis consisted of a formal 11-hour interview of our staff and contractor. The report remains confidential and only shared with the board and attorneys.

A. Job Search Policy Revisited

WFSDallas is required to set a local job policy (establishing minimum attempts) for all unemployed persons receiving Unemployment Benefits. Prior to COVID-19, WFSDallas maintained a minimum job search set at three attempts, weekly. In April 2020, TWC waived all job search requirements to maintain safety during COVID-19. As of November 2020, TWC required boards to resume some level of job search between one and three, weekly.

WFSDallas continues to maintain zero job searches attempts for the months of December – April. At the April meeting, our Board of Directors opposed an action to resume two minimum job searches weekly, and review again at our May 19th meeting. Dallas is the last board in Texas remaining at zero job searches.

According to TWC rule §815.28, A claimant shall make the minimum number of weekly work search contacts as required by the Agency (TWC). The minimum number of weekly contacts assigned shall be three work search contacts for all claimants.

Based upon this requirement and the flexibility in virtual systems, staff recommends that claimants, subject to work search in Dallas County, must return to a minimum of three work search attempts weekly. Those attempts can include:

- applying on WorkInTexas or other electronic job systems;
- participating in Metrix online training;
- Metrix Online Learning Platform - Texas Workforce Commission has partnered with Metrix Learning to help Texas residents brush up on skills to prepare for better employment opportunities. The Metrix online learning platform provides Texans free online job readiness courses. <https://youtu.be/-v76yd0iWUs>
- attending Facebook Live hiring events held several times weekly - <https://www.facebook.com/WorkforceSolutionsGreaterDallas>
- attending Easy Virtual Hiring Events sponsored by WFSDallas, held each month; and
- participating and documenting many other training or job search options through workforce center offices, by phone, email or in-person appointments.

Recommendation: Staff recommends complying with the requirement to resume **three job search attempts** each week for all unemployment recipients. Job search attempts may be virtual and may include training. Recipients may seek exemption from the Texas Workforce Commission in compliance with the Governor's current COVID options. Each UI benefits case is currently evaluated on an individual basis. However, because of the COVID-19 emergency, the following are reasons benefits would be granted if the individual refused suitable work:

1. At High Risk - People 65 years or older are at a higher risk for getting very sick from COVID-19 (Source DSHS website).
2. Household member at high risk - People 65 years or older are at a higher risk of getting very sick from COVID-19 (source DSHS website).
3. Diagnosed with COVID - the individual has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered.
4. Family member with COVID - anybody in the household has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered and 14 days have not yet passed.
5. Quarantined - individual is currently in 14-day quarantine due to close contact exposure to COVID-19.
6. Child care—Child's school or child care center is closed, and no reasonable alternatives are available.

Any other situation will be subject to a case by case review by the Texas Workforce Commission based on individual circumstances

Text from TWC:

Q: Have work search requirements for claimants been reinstated?

A: On March 17, 2020, TWC, exercising its authority under Governor Abbott's statewide disaster declaration, waived unemployment claimant work search requirements statewide. On October 13, 2020, TWC announced that work search requirements for all claimants will be reinstated on November 1, 2020.

As of November 1, 2020, to remain eligible for unemployment benefits, claimants are required to:

- register in WorkInTexas.com;
- search for work according to TWC guidelines and make at least the minimum number of work search activities each week;
- use reemployment services and resources available virtually at their nearest Workforce Solutions Office; and
- keep a work search log and provide TWC with the work search log upon request; and apply for and accept suitable full-time work.

The statewide work search requirements have been reinstated to a maximum of three work search activities per week.

TWC is currently providing Boards the flexibility to establish minimum work search requirements for UI claimants less than the statewide maximum, including zero. When setting a work search requirement of fewer than three weekly searches, a Board must notify UI and report what the work search requirements are by county for their respective workforce areas.

TWC will continue to review the decision to provide this flexibility.

Q: Are there COVID-19–related exemptions that allow claimants to refuse suitable work?

A: TWC issued guidance to unemployment claimants concerning their continued eligibility for unemployment benefits should they refuse rehire.

On April 30, 2020, the Office of the Texas Governor released a list of acceptable reasons related to COVID-19 that a claimant may refuse suitable work. This list is available at <https://gov.texas.gov/news/post/governor-abbott-announces-new-twc-guidance-for-unemployment-claimants>.

Each UI benefits case is currently evaluated on an individual basis. However, because of the COVID-19 emergency, the following are reasons benefits would be granted if the individual refused suitable work:

1. At High Risk - People 65 years or older are at a higher risk for getting very sick from COVID-19 (Source DSHS website).
2. Household member at high risk - People 65 years or older are at a higher risk of getting very sick from COVID-19 (source DSHS website).
3. Diagnosed with COVID - the individual has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered.
4. Family member with COVID - anybody in the household has tested positive for COVID-19 by a source authorized by the State of Texas and is not recovered and 14 days have not yet passed.
5. Quarantined - individual is currently in 14-day quarantine due to close contact exposure to COVID-19.
6. Child care—Child's school or child care center is closed, and no reasonable alternatives are available.

Any other situation will be subject to a case by case review by the Texas Workforce Commission based on individual circumstances

Q: An employer contacted our staff stating that some employees refuse to return to work. The employees' reason for refusing to return to work was that they are receiving more money on unemployment than their normal wages. What can be done about this?

A: Boards have received guidance on the new process to report bona fide offer of work refusals through workforce UI coordinators.

Employers that want to report job refusals directly to TWC can do so through our new portal at

https://apps.twc.state.tx.us/EBS_REF/ewrd/employeeWorkRefusalDoc, send information to twc.fraud@twc.state.tx.us, or call 1-800-252-3642.

Q: When a claimant returns to work and reports wages, will his or her benefits be modified or decrease if they receive Disaster Unemployment Assistance (DUA) or Pandemic Emergency Unemployment Compensation (PEUC)?

A: Claimants must report wages received when making payment requests. If the claimant earns wages at or above his or her calculated weekly wage amount, he or she will not receive benefit payments for the affected weeks. If the claimant reports wages below the weekly wage amount, the payments will be adjusted accordingly. This applies to DUA and PEUC payments as well as standard unemployment claims.

Q: Have all RESEA requirements resumed?

A: Yes. Boards must be aware of the following:

- RESEA Outreach Pools must be cleared weekly.
- Any counties with work search requirements set to zero will not profile claimants for RESEA.*
- DOL has established a deadline of December 31, 2020, by which Boards must spend their Program Year 2020 (PY'20) RESEA funding.
- DOL expects all RESEA programs to be fully operational and serving customers, either in person or virtually, by March 1, 2021, or PY'21 funding will be pulled back.

*Staff members must regularly check all claimant outreach pools. For counties where work search is set to zero, Boards must be aware that some claimants may still appear in their outreach pool. Boards must ensure that any such claimants are outreached and provided appropriate services in accordance with the RESEA program.

Q: When a claimant is enrolled in the Statewide Skills Enhancement Initiative, will he or she be considered to be attending TWC-approved training?

A: The courses offered by the Statewide Skills Enhancement Initiative do not meet the definition of TWC-approved training. Claimants enrolled in this project alone may not be exempted from RESEA participation.

Q: What type of flexibility are Boards allowed for RESEA service delivery?

A: As a result of the COVID-19 pandemic, DOL has provided states with additional flexibility in administering the RESEA program. Workforce Solutions Offices may provide all required RESEA services:

- in the Workforce Solutions Office;
- in a location other than a Workforce Solutions Office, such as a mobile unit, school, or public library;
- remotely, using technology, such as Skype, Zoom, FaceTime, or another similar product; or
- by phone.

Additionally, Boards may provide RESEA orientations using prerecorded webinars or self-paced presentations.

B. Special Projects – Education Outreach Specialist Program

WFSDallas may spend TANF funding for our contractor, Equus to employ a number (1-4) of **Workforce Education Outreach Specialists** to provide career guidance, career preparation and workforce information to participating students in grades 8-12. Students will receive necessary information about educational opportunities, local labor market demands and career information to enable students and their families in making sound career decisions that lead to marketable skills after graduation. Tools include, but are not limited to, information regarding high-growth high demand occupations; opportunities and training in middle-skill jobs; pre-apprenticeship and registered apprenticeship programs; internships, technical and/or community college career paths; and career readiness preparation. WFSDallas will coordinate formal partnership agreements with every school district in Dallas County. Equus will provide a statement of work after formal state training in mid-June, but immediately post positions and hire staff for this purpose. Funding will be realigned within the existing TANF budget and is expected to be annually available.

<p>Recommendation: Board authorization to proceed with negotiation to employ Workforce Education Outreach Specialist and redirect TANF funding within the Equus workforce center management contract for this purpose.</p>
