



Photo Credit James Edward Photography Pictured (l-r) Ken Trevino; Lynn Hoffman; Kathleen McLaughlin (Walmart Foundation Presenter); Jill Brown; Lee Ritchie; Victor Gonzalez, Jr; Laurie Bouillion Larrea; Frank Leonardis; Paul Fletcher; Magda Hernandez; Holly Crowder; Rolinda Duran; Governor Greg Abbott; Shannon Gray; and Bill O'Dwyer.

## **January Briefing Materials**

**January 15, 2020**  
**7:30 A.M.**

**Meeting Location: 2121 North Pearl Street, Dallas, Texas 75201-2469**

**WORKFORCESOLUTIONS**  
**GREATER DALLAS**

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**Call to Order & Introductions — Ellen Torbert, Chair**

**Public Comment**

**Declaration of Conflict of Interest**

**Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act**

**Chairman’s Comments**

- Finance Committee Appointments
- Recognition of Board Director Service

**Consent Agenda**

**Action**

- A. Review & Approval of October 16, 2019 Minutes
- B. Contracts & Purchases

**Action Pursuant to Closed Session**

**Action**

**Means, Ends and Expectations**

**Discussion/Action**

- A. Financial Analysis – Ashlee Verner, CPA, Chief Financial Officer
- B. Performance Analysis – Richard Perez, Research Manager
- C. Employer Engagement – Employer Services Team
- D. Economic Snapshot – Mario Castaneda, Research Analyst

**Contracts & Procurements**

**Discussion/Action**

- A. Procurements & Endorsement of External Applications/Agreements –Connie Rash, Senior Vice President
- B. Contracts and Agreements – Demetria Robinson, Vice President

**President’s Briefing**

**Discussion/Action**

- A. Special Grant Initiatives
- B. Leases
- C. Policies
- D. Quality Assurance and Oversight

**General Discussion/Other Business**

**Adjourn**

Persons with disabilities who plan to attend this meeting and who may need auxiliary aids, services, or special accommodations, should contact Workforce Solutions Greater Dallas at 214-290-1000, two (2) working days prior to the meeting, so we can make appropriate arrangements.

**BOARD OF DIRECTORS**

*Officers: Ellen Torbert, Southwest Airlines, Chair  
Bill O'Dwyer, MIINC Mechanical, Vice Chair  
Terrance F. Richardson, KPMG, Treasurer  
Gilbert Gerst, Bank of Texas, Past Chair*

*Laurie Bouillion Larrea, President  
Connie Rash, Secretary*

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*Rebecca Acuña, PepsiCo  
Alan Cohen, Child Poverty Action Lab  
Richard Collins, iStation  
Cristina Criado, Criado and Associates  
Holly Crowder, Beck  
Rolinda Duran, Texas Workforce Solutions, Vocational Rehabilitation Services  
Kevin Faulkner, Texas Workforce Commission  
Lewis E. Fulbright, Dallas AFL-CIO  
Shannon Gray, Health and Human Services Commission  
Kellie Teal-Guess, Cyrusone  
Magda Hernandez, Irving ISD  
Susan Hoff, United Way of Metropolitan Dallas  
Carter Holston, NEC Corporation of America  
Ken S. Malcolmson, North Dallas Chamber of Commerce  
Dr. Joe May, Dallas County Community College District  
Kerry McGeath, Desoto Public Library  
Robert Mong, University of North Texas at Dallas  
Jason Oliver, AT&T  
Niki Shah, Baylor Scott & White  
Michelle R. Thomas, JPMorgan Chase  
Mark York, Dallas AFL-CIO*

Meetings are held at 7:30 A.M., on the *third Wednesday of the month*, unless otherwise indicated below. We've added Barnes & Thornburg, LLP, 2121 N. Pearl Street, Training Center, Lobby, Dallas, Texas 75201 as our alternate location due to conflicting schedules at the Dallas Regional Chamber, 500 N. Akard St., Suite 2600, Dallas, Texas 75201

**2020 MONTHLY MEETING DATES**

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<b>January 15, 2020</b>	Welcome New & Returning Board Directors, New Leases, and Technology <u>*LOCATION:</u> Barnes & Thornburg LLP 2121 North Pearl Street, Training Center, Lobby, Dallas, TX 75201
<b>February 20, 2020</b> <b>Thursday</b>	Engage Auditors and Approval of the Budget - 7:30 a.m. <u>*LOCATION:</u> TBD
<b>April 15, 2020</b>	Strategic Planning <u>*LOCATION:</u> Barnes & Thornburg LLP 2121 North Pearl Street, Training Center, Lobby, Dallas, TX 75201
<b>May 20, 2020</b>	WIOA Target Occupations List <b>DRC, 500 N. Akard St., Suite 2600, Dallas, Texas 75201</b>
<b>August 19, 2020</b>	Presentation and Acceptance of the Annual Audit <b>DRC, 500 N. Akard St., Suite 2600, Dallas, Texas 75201</b>
<b>September 16, 2020</b>	Approve New Annual Contracts (Workforce, Childcare, Youth, Professional Services) and Eligible Training Provider Review <u>*LOCATION:</u> Barnes & Thornburg LLP 2121 North Pearl Street, Training Center, Lobby, Dallas, TX 75201
<b>October 21, 2020</b>	Awards Ceremony, Annual Meeting, Election of Officers and Renewal of Staff Health Benefits, CEO Evaluation by the Full Board <b>DRC, 500 N. Akard St., Suite 2600, Dallas, Texas 75201</b>
<b>November 5, 2020</b>	Red, White and You! Statewide Hiring Fair (pending, attendance optional)
<b>December 2-4, 2020</b>	TWC 24th Annual Texas Workforce Conference, JW Marriott San Antonio Hill Country! (attendance optional)

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**Consent Item – A**  
**Review and Approval of Meeting Minutes October 16, 2019**

<b>Directors Present</b>	<b>Directors Present(cont'd)</b>	<b>Directors Absent</b>
Rebecca Acuna	Carter Holston	Magda Hernandez
Alan Cohen	Jim Krause	Lewis Fulbright
Holly Crowder	Robert Mong	Shannon Gray
Cristina Criado	Bill O'Dwyer, Vice Chair	Susan Hoff
Rolinda Duran	Ellen Torbert, Chair	Dr. Joe May
Angela Farley	Michelle R. Thomas	Kerry McGeath
Kevin Faulkner	Mark York	Jason Oliver
Gilbert Gerst, Past Chair		Terrance Richardson, Treasurer
Kellie Teal-Guess		Niki Shah

**MINUTES**

**Call To Order/Welcome**

Chair Ellen Torbert called the Board of Directors' meeting to order at 7:46 a.m. and welcomed everyone in attendance. A quorum was present.

**Closed Session with Attorney; Closed Meeting Pursuant to §551.071 Texas Open Meetings Act**

Convened at 7:48 a.m.  
 Reconvened at 8:14 a.m.

**Public Comment – None**

**Declaration of Conflict of Interest** –Chair Ellen Torbert asked for Board of Directors' Declaration of Conflict of Interest on any of the Action Items: Rolinda Duran and Kevin Faulkner (TWC, state agency matters) and Rebecca Acuna.

**Chairman's Comments**

Chair Ellen Torbert thanked everyone for their attendance.

**Consent Agenda**

**A. Review and Approval of September 18, 2019 Meeting Minutes**

**B. Contracts & Purchases**

**Extension of PY19 Child Care Quality Contracts**

The Board received an amendment to the FY19 Child Care Quality grant from Texas Workforce Commission that extends through January 31, 2020. The current contracts with ChildCareGroup and DCCCD-Eastfield College for quality activities ends October 31, 2019.

It was recommended that the Board give authorization to extend the existing child care quality contracts with ChildCareGroup and DCCCD-Eastfield College through January 31, 2020.

Mark York made the motion to approve staff's recommendations on the Consent Agenda. The motion passed with Bill O'Dwyer seconding. Absentions as noted.

**Child Care Taskforce**

September 27, 2019, 1:00 p.m. – 3:00 p.m. – United Way of Metropolitan Dallas Headquarters

Taskforce Members Attended: Susan Hoff – Chair, Robert Mong, Jason Oliver, and Alan Cohen, invited guest Gretchen May.

Staff Attended: Laurie Bouillion Larrea – President and Demetria Robinson, Vice President

Meeting was called to order at 1:00 p.m. by the Taskforce Chair – Susan Hoff

**Taskforce Overview/Goals** – Ensure the Board has necessary information about the current CCA program, state requirements/local flexibility; Research CCA practices in other areas around the state; Conduct a SWOT (strengths, weaknesses, opportunities and threats) analysis of the CCA program; and Recommend short- and long-term goals and proposed strategies for the CCA program.

**High Level Overview of WFSDallas Childcare Services** – Demetria Robinson, Vice President, provided an overview to the Taskforce. SWOT Analysis – to be discussed at the next meeting.

**Means, Ends and Expectations**

**A. Financial Analysis**

Laurie Bouillion Larrea, President referenced the Detail Expenditure Reports on Pages 13-16 of the board packet and mentioned the board will have carryover money decided in January. Additionally, the board has new grants to procure which will be brought back in January.

**B. Performance Analysis**

President Larrea congratulated the team and contractors for making all measures. She also mentioned that throughout the state as only 6 Boards of the 28 met all measures.

**C. Employment Engagement**

President Larrea briefed the board on the following sectors:

- **Infrastructure** – President Larrea attended the Regional Black Contractors Association meeting. Employers are very interested in training for their employees.
- **Advanced Manufacturing**  
Dallas FAME Chapter. Dallas FAME (Federation for Advanced Manufacturing Education)
- **Retail Sector** – WFSDallas has not gone statewide.
- **Community Engagement** – Two job fairs, Dallas County Judge Clay Jenkins You're Hired! at Gilley's Dallas 539 job seekers attended, 2,998 interviewed, and 253 job offers. Senator Royce West 6<sup>th</sup> Annual D23 Goes 2 Work 524 job seekers attended with 69 employers, 2,194 interviews, 236 job offers, and 23 hired.
- **Economic Landscape** –The unemployment rate in Dallas County 3.5 with 105,000 new jobs added in 2019. Ms. Larrea continued with briefing the directors of current company layoffs and closings.

**Contracts & Procurement**

**A. Procurements and Endorsement of External Applications/Agreements**

Workflow Systems & Document Management RFP – At the September Board meeting, staff briefed the board on the Request for Proposals for Workflow Systems & Document Management. The readers reviewed the bids and selected the top two scoring providers for interviews. Analysis continues through Monday. If staff reaches a recommendation, this item will be a hand-out at the board meeting; if not, it will be recommended in January.

Pending application	Status	Program Overview
Resident Opportunities for Self Sufficiency	Pending	Dallas Housing Authority is seeking continued HUD funding for three service coordinators. The coordinators would service all of the public housing units in DHA's portfolio. WFSDallas would offer support through outreach and services to eligible families.
Texas Workforce Commission Family Child Care Networks	Pending	Education First Steps is applying to the Texas Workforce Commission for Family Childcare Network funds to offer quality childcare to family child care centers. The quality services would include; mentoring, webinars, and professional development.

It was recommended that the Board give authorization to approve grant applications as presented above.

Kellie Teal-Guess made the motion to accept the above recommendation. The motion passed with Rebecca Acuna seconding. Abstentions as noted.

**B. Contract Authorization**

**I. FY20 ResCare Workforce Services (Workforce Solutions Operations) Contract Amendment**

In September, the Board approved ResCare's FY20 contract for workforce system operations. At that time, the Board based the initial budget on prior year expenditure levels, planned allocations provided by the Board and actual grants received. The Board received additional grants from Texas Workforce Commission where planned allocations were slightly different. Staff requested to obligate these funds as presented below to ResCare's existing contract as following:

Grant	FY20 Initial 12-month Contract Budget	Proposed Modifications	Total Budget
Workforce Innovation and Opportunity Act – Adult 9 month budget/12-month operating	\$ 3,900,000		\$ 3,900,000
Workforce Innovation and Opportunity Act - Dislocated Worker 9 month budget/12-month operating	\$ 3,500,000		\$ 3,500,000
Workforce Innovation and Opportunity Act – Rapid Response	\$ 7,000		\$ 7,000

<i>Temporary Assistant to Needy Families*</i>	\$ 6,100,000		\$ 6,100,000
<b>SNAP E&amp;T</b>	\$ 802,511	<b>\$180,142</b>	\$ 982,653
<b>SNAP ABAWD</b>	\$ 326,071	<b>\$1,301</b>	\$ 327,372
<b>Non-Custodial Parent</b>	\$ 366,000	<b>\$14,644</b>	\$ 380,644
<b>Trade Adjustment Assistance</b>	\$ 500,000	<b>(\$150,000)</b>	\$ 350,000
<i>Wagner-Peyser Employment Services*</i>	\$ 135,000		\$ 135,000
<b>Reemployment Services and Eligibility Assessment</b>		<b>\$800,000</b>	\$ 800,000
Total Contract	\$15,636,582	<b>\$846,087</b>	\$16,482,669

*\*TANF and ES grants have not been received, and will be contracted contingent upon receipt of grant.*

It was recommended that the Board give authorization to amend ResCare's existing FY20 workforce system operations contract with the proposed modifications in the amount of \$846,087 as presented above.

## II. Child Care Local Match

After receipt of the child care local match grant from Texas Workforce Commission for FY2020, the total amount increased by 18,670 to \$9,084,068. The Board's fiscal year total amount of local match required to access the federal child care funds is \$4,542,034. The Board secured \$1,100,000 last month. Staff requested agreements with the following partners to secure additional local match funds in the amount of \$1,100,000 at this time. Staff continues to secure uncommitted funds and will bring additional partners for ratification in January. The table below represents the total amount of local match funds secured from the listed partners:

Local Match Partners	Local Amount	Federal Amount
University of North Texas Dallas	\$100,000	\$200,000
Dallas ISD	\$1,000,000	\$2,000,000
<b>Total</b>	<b>\$1,100,000</b>	<b>\$2,200,000</b>

It was recommended that the Board give authorization to accept contributions for Local Match agreements as specified above with University of North Texas Dallas, Dallas ISD, and Irving ISD as part of the CCG FY20 contract to provide direct care to eligible children in Dallas.

## III. Child Care Quality Contracts

The child care quality activities and services were procured in the Spring. We had several professional development activities and training opportunities that were approved that we continue to implement based upon the need of our child care providers. In addition, new contracts will be let with ChildCareGroup, DCCCD-Eastfield College, and Camp Fire of Texas, effective November 1, 2019 through October 31, 2020. These services will assist child care providers in enhancing their skills and quality of services provided to children in care and increasing the number of Texas Rising Star providers in Dallas County. Staff request letting new contracts with our existing child care quality providers effective November 1, 2019 contingent upon receipt of the Texas Workforce Commission grant as follows:

- \$1,539,000 to ChildCareGroup (\$850,000 for quality activities and \$689,000 for Mentor services)
- \$350,000 to DCCCD-Eastfield College
- \$75,000 to Camp Fire of Texas

It was recommended that the Board give authorization to let new child care quality contracts with ChildCareGroup, DCCCD-Eastfield College and Camp Fire of Texas as presented above, effective November 1, 2019 contingent upon receipt of grant from TWC.

Holly Crowder made the motion to accept staff's three above recommendation. The motion passed with Bill O'Dwyer seconding. Abstentions: Robert Mong and Rebecca Acuna.

## President's Briefing

### A. Leases

#### Carrollton Location

CBRE has located a potential site to relocate the Preston @ Alpha workforce center to 1505 Luna Road, Carrollton, Texas 75006. The center will be 16,000-18,000 square feet, with the actual based on final specifications from architect/space planning. The Board estimated that the cost would be between \$15.00 - \$17.00 per square foot with final costs pending architect and space planning.

#### Mesquite Location

CBRE is working with staff to identify an alternate location for the Mesquite workforce center. Staff will bring recommendations to the board for consideration in January.

It was recommended that the Board give authorization to continue to work with CBRE and initiate negotiations as appropriate for both locations. Lease recommendations will be presented to the board in January for approval and ratification.

## **B. Policy**

### **Reasonable Accommodation**

Policy CM0410, change 1 and procedures will be modified to comply with the Texas Workforce Commission's Workforce Innovation and Opportunity Act Section 188 Review Checklist.

### **UI Job Search**

A primary goal of the Texas Workforce Commission is to encourage claimants to obtain suitable work at the earliest possible opportunity. Since 2013, WFSDallas has required four weekly work searches based on the review of the local labor market. It is recommended to continue four weekly work searches for claimants. As a comparison, the Tarrant County Workforce Development Board requires three weekly work searches and the North Central Texas Workforce Development Board requires five weekly work searches.

### **Training Provider**

Policy T0108, change 9, will be modified to comply with the Texas Workforce Commission's WD Letter #14-19; as well as, recent modifications to the Eligible Training Provider system.

**WFSDallas' criteria for training providers and apprenticeship programs remains the same with one new modification, indicated below:**

- **Target occupation list** -training program must be on the target occupations list;
- **Demonstrative effectiveness**- minimum of one-year experience providing training to the general population;
- **Reasonableness of costs** - costs based on comparable training programs with all costs;
- **Maximum \$12,000 training cap** per participant unless otherwise necessary to meet the employment needs of our local community and training is not otherwise available. Classes may be considered on a case-by-case basis;
- Providers must offer an **employer recognized credential**;
- Providers must be **appropriately accredited** and provide documentation, includes exempt providers; and
- **Definition of Reasonable distance – 30-mile radius between the client's home and training (Dallas County). NEW**

**Continued Annual Performance reviews remains the same which includes:**

All – program completion rate 75%

All- entered employment 75%

All- average wage rate (at placement) \$13.59 (at-risk), and \$15.72 (dislocated worker)

### **Scholarship programs**

The Board approved/negotiated training cost on the Eligible Training Provider System is considered the maximum training cost allowable, excluding support services. The Board anticipate that PELL grant applications will be applied to negotiated expenses and/or supportive services. The cost of training as approved is the full cost of the training activity. All language will be incorporated in contractor policies, procedures and forms. No customer of the system shall be encouraged and/or required to provide additional funds, loans or grants that pay the training provider.

### **Veterans Day Holiday**

In 2019, Veterans Day occurs on a Monday. All state and federal government offices are closed in observance. This year, WFSDallas would like to close offices on the Monday holiday, allowing non-government employees to be off with pay on that day. Previously, offices have closed, but non-government contractors and board staff have created other work activity (in-service). The proceeding week features our Hiring Red White & You event which requires maximum output at all staffing levels. This year, we propose adding Veterans Day as a recognized holiday to the Workforce Solutions Greater Dallas approved holiday schedule.

### **Child Care Provider Reimbursement Rate and Parent Share of Cost Policy Update**

In August, staff provided an update to the Board on the status of our negotiations with Texas Workforce Commission in reference to the proposed provider reimbursement rates and parent share of cost for child care services. We were waiting for TWC to receive the results of the 2019 Market Rate Survey to continue our negotiations. Meanwhile, TWC staff was informed by US Health and Human Service partners that 32 states had been sanctioned for failing to pay at a level to guarantee equal access. As TWC stated, "while HHS would like to see states pay at the 75<sup>th</sup> percentile, they realized that it will take a long time to get to that level so they started by sanctioning states below the 25<sup>th</sup> percentile". Texas was not one of those states. In the meantime, TWC received a draft of the 2019 Market Rate Survey, and it showed significant increases in many rates around the state compared to 2017. This information resulted in TWC approving rates Statewide to the 30<sup>th</sup> Percentile of 2019 Market Rate Survey; and TRS rates based on the 75<sup>th</sup> Percentile as presented in the table below:

TWC made the rates effective October 1, 2019. The Board is concerned that the increased rates plus the prior year ramp up will be difficult to afford. We are scheduled for a call with TWC to discuss and will bring further details to the Board in January.

**Parent Co-Payment For Child Care Services**

As you may recall, the Texas Administrative Code, Title 40 Part 20 Chapter 809, Boards must establish a parent share of cost policy that assesses the parent share of cost. The Board have done this for a number of years. Based upon the conversation with TWC and current increases in rates, at this time, staff recommended no change to the existing parent share of cost policy number S0408, change 5 as presented in the board packet.

It was recommended that the Board give authorization to approve the policies presented above.

Mark York made the motion to approve the above recommendations. The motion passed with Kellie Teal-Guess seconding.

Abstentions: Rolinda Duran and Kevin Faulkner.

**C. Quality Assurance and Oversight**

No issues to discuss.

**General Discussion/Other Business – None**

Adjourn 9:11 a.m.

**Consent Agenda - Item B**  
**Contracts & Purchases**

**I. Child Care Local Match**

The Board is required to secure local match funds to access the Federal dollars which are part of the total child care allocation to meet the State's target of average number of children served per day. These are also pass through funds to allow ChildCareGroup (CCG) to provide direct care to eligible children in Dallas County. As match is secured, the FY2020 Child Care Local Match funds in the amount of \$9,065,398 received from TWC will be added to CCG's contract as match. The 2020 fiscal year total amount of local match required to access the federal child care funds is **\$4,542,034**. Staff request ratification of the local match agreements with Irving ISD and the City of Dallas in the amount of **\$1,275,000**. Staff continues to secure uncommitted funds and will bring additional partners for ratification in February. The table below represents the total amount of local match funds secured from the listed partners:

<b>Local Match Partners</b>	<b>Local Amount</b>	<b>Federal Amount</b>
Irving ISD	\$350,000	\$700,000
City of Dallas	\$450,000	\$900,000
Dallas County Community College District	\$475,000	\$950,000
<b>Total</b>	<b>\$1,275,000</b>	<b>\$2,075,000</b>

**RECOMMENDATION:** Board authorization to accept contributions for Local Match agreements as specified above with Irving ISD, City of Dallas, and the Dallas County Community College District as part of the CCG FY20 contract to provide direct care to eligible children in Dallas; and continue to accept commitments through January 31<sup>st</sup> for ratification in February.

**II. ChildCareGroup (Child Care Assistance Services) Contract Amendment**

In October, Staff briefed the Board about the Department of Family and Protective Services (DFPS) funds, which are an indefinite quantity/indefinite delivery contract. These pass through funds allow ChildCareGroup to provide services to DFPS children enrolled in childcare. The Board has received those funds from Texas Workforce Commission. It is necessary to contract the funds in the amount of \$4,576,087 for direct care services and add to ChildCareGroup's existing FY2020 CCA contract, effective October 1, 2019.

**RECOMMENDATION:** Board ratification to amend ChildCareGroup's existing FY2020 CCA contract with the DFPS funds in the amount of \$4,576,087 for services.

**MEANS, ENDS AND EXPECTATIONS  
DETAIL EXPENDITURE REPORT  
November, 2019**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
5401-18	WIOA-YOUTH-PROGRAM	0618WOY000	6/30/2020	\$ 4,797,981.00	\$ 3,171,682.86	66.10%	70.83%	\$ 1,626,298.14	\$ 4,797,981.00	100.00%
	WIOA-YOUTH-ADMIN	0618WOY000	6/30/2020	\$ 533,109.00	\$ 308,719.72	57.91%	70.83%	\$ 308,719.72	\$ 308,719.72	57.91%
	<b>TOTAL YOUTH</b>			<b>\$ 5,331,090.00</b>	<b>\$ 3,480,402.58</b>	<b>65.29%</b>	<b>70.83%</b>	<b>\$ 1,626,298.14</b>	<b>\$ 5,106,700.72</b>	<b>95.79%</b>
5402-18	WIOA-ADULT-PROGRAM	0618WOA000	6/30/2020	\$ 4,749,233.40	\$ 4,277,001.46	90.06%	70.83%	\$ 472,231.94	\$ 4,749,233.40	100.00%
	WIOA-ADULT-ADMIN	0618WOA000	6/30/2020	\$ 527,692.60	\$ 464,957.74	88.11%	70.83%	\$ 464,957.74	\$ 464,957.74	88.11%
	<b>TOTAL ADULT</b>			<b>\$ 5,276,926.00</b>	<b>\$ 4,741,959.20</b>	<b>89.86%</b>	<b>70.83%</b>	<b>\$ 472,231.94</b>	<b>\$ 5,214,191.14</b>	<b>98.81%</b>
5403-18	WIOA-DISLOCATED -PROGRAM	0618WOD000	6/30/2020	\$ 4,066,583.00	\$ 3,415,561.97	83.99%	70.83%	\$ 669,881.29	\$ 4,085,443.26	100.46%
	WIOA-DISLOCATED-ADMIN	0618WOD000	6/30/2020	\$ 451,842.00	\$ 275,665.10	61.01%	70.83%	\$ 275,665.10	\$ 275,665.10	61.01%
	<b>TOTAL DISLOCATED WORKER</b>			<b>\$ 4,518,425.00</b>	<b>\$ 3,691,227.07</b>	<b>81.69%</b>	<b>70.83%</b>	<b>\$ 669,881.29</b>	<b>\$ 4,361,108.36</b>	<b>96.52%</b>
<b>TOTALS</b>				<b>\$ 15,126,441.00</b>	<b>\$ 11,913,588.85</b>	<b>78.76%</b>	<b>70.83%</b>	<b>\$ 2,768,411.37</b>	<b>\$ 14,682,000.22</b>	<b>97.06%</b>
5401-19	WIOA-YOUTH-PROGRAM	0619WOY001	6/30/2021	\$ 4,809,743.60	\$ 191,022.10	3.97%	20.83%	\$ 1,445,767.14	\$ 1,636,789.24	34.03%
	WIOA-YOUTH-ADMIN	0619WOY001	6/30/2021	\$ 534,415.40	\$ 5,407.61	1.01%	20.83%	\$ 5,407.61	\$ 5,407.61	1.01%
	<b>TOTAL YOUTH</b>			<b>\$ 5,344,159.00</b>	<b>\$ 196,429.71</b>	<b>3.68%</b>	<b>20.83%</b>	<b>\$ 1,445,767.14</b>	<b>\$ 1,642,196.85</b>	<b>30.73%</b>
5402-19	WIOA-ADULT-PROGRAM	0619WOA001	6/30/2021	\$ 4,773,321.40	\$ 445,937.68	9.34%	20.83%	\$ 2,905,337.63	\$ 3,252,378.34	68.14%
	WIOA-ADULT-ADMIN	0619WOA001	6/30/2021	\$ 530,368.60	\$ 58,428.07	11.02%	20.83%	\$ 58,428.07	\$ 58,428.07	11.02%
	<b>TOTAL ADULT</b>			<b>\$ 5,303,690.00</b>	<b>\$ 504,365.75</b>	<b>9.51%</b>	<b>20.83%</b>	<b>\$ 2,905,337.63</b>	<b>\$ 3,310,806.41</b>	<b>62.42%</b>
5403-19	WIOA-DISLOCATED -PROGRAM	0619WOD001	6/30/2021	\$ 4,200,884.40	\$ 205,377.15	4.89%	20.83%	\$ 2,475,032.43	\$ 2,609,588.30	62.12%
	WIOA-DISLOCATED-ADMIN	0619WOD001	6/30/2021	\$ 466,764.60	\$ 4,713.27	1.01%	20.83%	\$ 4,713.27	\$ 4,713.27	1.01%
	<b>TOTAL DISLOCATED WORKER</b>			<b>\$ 4,667,649.00</b>	<b>\$ 210,090.42</b>	<b>4.50%</b>	<b>20.83%</b>	<b>\$ 2,475,032.43</b>	<b>\$ 2,614,301.57</b>	<b>56.01%</b>
5416-19	<b>WIOA-Rapid Response</b>	0619WOR001	6/30/2020	\$ 55,943.00	\$ 15,160.00	27.10%	41.67%	\$ 7,000.00	\$ 22,160.00	39.61%
5406-19	<b>WIOA - Alternative Funding for Statewide Activity</b>	0619WAF001	8/31/2020	\$ 579,443.00	\$ -	0.00%	30.77%	\$ -	\$ -	0.00%
5408-19	<b>WOS - Youth Job Skills</b>	0619WOS002	8/31/2020	\$ 512,000.00	\$ 568.06	0.11%	30.77%	\$ -	\$ 568.06	0.11%
<b>TOTALS</b>				<b>\$ 16,462,884.00</b>	<b>\$ 926,613.94</b>	<b>5.63%</b>	<b>20.83%</b>	<b>\$ 6,833,137.20</b>	<b>\$ 7,590,032.89</b>	<b>46.10%</b>

**MEANS, ENDS AND EXPECTATIONS  
MONTHLY EXPENDITURE REPORT  
November, 2019**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
<b>WORKFORCE INNOVATION AND OPPORTUNITY ACT</b>										
	WIOA FORMULA FUNDS	0618 WIOA FUNDS	6/30/2019	\$ 15,126,441.00	\$ 11,913,588.85	78.76%	70.83%	\$ 2,768,411.37	\$ 14,682,000.22	97.06%
	WIOA FORMULA FUNDS	0619 WIOA FUNDS	6/30/2021	\$ 16,462,884.00	\$ 926,613.94	5.63%	20.83%	\$ 6,833,137.20	\$ 7,590,032.89	46.10%
7211-20	Resource Administration	0620RAG001	9/30/2020	\$ 4,674.00	\$ 779.00	16.67%	16.67%	\$ -	\$ 779.00	16.67%
6229-19	Trade Act Services	0619TRA000	12/31/2019	\$ 1,448,340.00	\$ 486,903.43	33.62%	N/A	\$ 324,008.92	\$ 810,912.35	55.99%
6229-20	Trade Act Services	0620TRA001	8/31/2020	\$ 478,716.00	\$ -	0.00%	N/A	\$ -	\$ -	0.00%
6239-20	Reemployment Services and Eligibility Assessment	0620REA001	12/31/2020	\$ 1,261,021.00	\$ 75,875.84	6.02%	13.33%	\$ 734,668.46	\$ 810,544.30	64.28%
<b>WIOA TOTALS</b>	<b>Totals</b>			<b>\$ 34,782,076.00</b>	<b>\$ 13,403,761.06</b>	<b>38.54%</b>		<b>\$ 10,660,225.95</b>	<b>\$ 23,894,268.76</b>	<b>68.70%</b>
<b>WAGNER-PEYSER EMPLOYMENT SERVICE</b>										
6223-19	Employment Services	0619WPA000	12/31/2019	\$ 633,633.00	\$ 632,067.70	99.75%	93.33%	\$ -	\$ 632,067.70	99.75%
6223-20	Employment Services	0620WPA001	12/31/2020	\$ 732,000.00	\$ 20,692.38	2.83%	13.33%	\$ 107,095.39	\$ 127,787.77	17.46%
6231-19	Wagner-Peyser Employment Services Reimbursement Fee	0619WPA001	12/31/2019	\$ 10,980.00	\$ 10,980.00	100.00%	100.00%	\$ -	\$ 10,980.00	100.00%
6228-18	TX Talent Connection	0618WPB001	5/31/2020	\$ 98,945.00	\$ 11,719.84	11.84%	70.83%	\$ 24,601.25	\$ 36,321.09	36.71%
6625-19	WCI- Red, White, and You	0619WCI000	1/31/2020	\$ 51,200.00	\$ 51,200.00	100.00%	87.50%	\$ -	\$ 51,200.00	100.00%
6625-19	WCI- Child Care Conference	0619WCI000	1/31/2020	\$ 1,623.00	\$ 1,287.39	79.32%	87.50%	\$ -	\$ 1,287.39	79.32%
6625-19	WCI- TVLP Operating Grant Activities	0619WCI000	1/31/2020	\$ 8,584.00	\$ 8,584.00	100.00%	87.50%	\$ -	\$ 8,584.00	100.00%
6625-19	WCI- Foster Care Youth Conference	0619WCI000	1/31/2020	\$ 739.00	\$ 739.00	100.00%	87.50%	\$ -	\$ 739.00	100.00%
6625-19	WCI- Careers in TX Industry Week/Youth Career Fairs	0619WCI000	1/31/2020	\$ 50,000.00	\$ 45,961.00	91.92%	87.50%	\$ -	\$ 45,961.00	91.92%
6225-20	WCI- Red, White, and You	0620WCI001	9/30/2020	\$ 51,200.00	\$ 26,802.90	52.35%	16.67%	\$ -	\$ 26,802.90	52.35%
6225-20	WCI- Child Care Conference	0620WCI001	9/30/2020	\$ 1,623.00	\$ -	0.00%	16.67%	\$ -	\$ -	0.00%
6225-20	WCI- TVLP Operating Grant Activities	0620WCI001	9/30/2020	\$ 9,013.00	\$ 1,502.16	16.67%	16.67%	\$ -	\$ 1,502.16	16.67%
6225-20	WCI- Foster Care Youth Conference	0620WCI001	9/30/2020	\$ 739.00	\$ -	0.00%	16.67%	\$ -	\$ -	0.00%
6225-20	WCI- Careers in TX Industry Week/Youth Career Fairs	0620WCI001	9/30/2020	\$ 50,000.00	\$ -	0.00%	16.67%	\$ -	\$ -	0.00%
<b>E.S.TOTALS</b>	<b>Totals</b>			<b>\$ 1,700,279.00</b>	<b>\$ 811,536.37</b>	<b>47.73%</b>		<b>\$ 131,696.64</b>	<b>\$ 943,233.01</b>	<b>55.48%</b>
<b>FOOD STAMP EMPLOYMENT AND TRAINING</b>										
2266-20	Suppl. Nutrition Assistance Program	0620SNE001	9/30/2020	\$ 1,735,973.00	\$ 266,180.45	15.33%	16.67%	\$ 1,094,040.84	\$ 1,360,221.29	78.35%
<b>SNAP TOTALS</b>	<b>Totals</b>			<b>\$ 1,735,973.00</b>	<b>\$ 266,180.45</b>	<b>15.33%</b>		<b>\$ 1,094,040.84</b>	<b>\$ 1,360,221.29</b>	<b>78.35%</b>
<b>TEMPORARY ASSISTANCE FOR NEED FAMILIES</b>										
2243-20	Noncustodial Parent Choices Program	0620NCP001	9/30/2020	\$ 455,220.00	\$ 52,284.31	11.49%	16.67%	\$ 324,292.01	\$ 376,576.32	82.72%
2245-19	Temporary Assistance for Needy Families	0619TAF000	10/31/2019	\$ 8,162,248.00	\$ 8,162,248.00	100.00%	100.00%	\$ -	\$ 8,162,248.00	100.00%
2245-20	Temporary Assistance for Needy Families	0620TAF001	10/31/2020	\$ 8,583,673.00	\$ 635,949.82	7.41%	15.38%	\$ 5,075,088.71	\$ 5,711,038.53	66.53%
<b>TANF -TOTALS</b>	<b>Totals</b>			<b>\$ 17,201,141.00</b>	<b>\$ 8,850,482.13</b>	<b>51.45%</b>		<b>\$ 5,399,380.72</b>	<b>\$ 14,249,862.85</b>	<b>82.84%</b>

**MEANS, ENDS AND EXPECTATIONS  
MONTHLY EXPENDITURE REPORT  
November, 2019**

Fund #	Contract Name	Contract #	End Date	Budget	Cumulative Expenses	% Expended	% Expected	Obligations	Total Expenses + Obligations	% Expenses Obligations
<b>CHILD CARE SERVICES</b>										
1275-19	CCF CCMS CHILD CARE	0619CCF000	12/31/2019	\$ 62,111,477.72	\$ 62,111,477.72	100.00%	100.00%	\$ -	\$ 62,111,477.72	100.00%
1275-20	CCF CCMS CHILD CARE	0620CCF001	12/31/2020	\$ 80,100,779.00	\$ 10,499,261.92	13.11%	13.33%	\$ 57,701,508.00	\$ 68,200,769.92	85.14%
1276-19	CHILD CARE ATTENDANCE AUTOMATION	0619CAA000	11/30/2019	\$ 492,667.00	\$ 489,048.04	99.27%	100.00%	\$ -	\$ 489,048.04	99.27%
1276-20	CHILD CARE ATTENDANCE AUTOMATION	0620CAA001	11/30/2020	\$ 457,667.00	\$ 89,805.02	19.62%	16.67%	\$ 367,861.98	\$ 457,667.00	100.00%
1271-19	CCM CCMS LOCAL INITIATIVE	0619CCM000	12/31/2019	\$ 9,095,613.00	\$ 9,088,794.64	99.93%	93.33%	\$ 6,818.36	\$ 9,095,613.00	100.00%
1271-20	CCM CCMS LOCAL INITIATIVE	0620CCM001	12/31/2020							
1272-19	CHILD CARE DFPS	0619CCP000	8/31/2019	\$ 6,661,000.00	\$ 5,978,145.58	89.75%	100.00%	\$ -	\$ 5,978,145.58	89.75%
1272-20	CHILD CARE DFPS	0620CCP001	8/31/2020	\$ 5,417,400.00	\$ 1,282,849.45	23.68%	25.00%	\$ -	\$ 1,282,849.45	23.68%
1274-19	CHILD CARE QUALITY	0619CCQ000	1/31/2020	\$ 2,868,260.00	\$ 2,237,881.39	78.02%	87.50%	\$ 578,346.61	\$ 2,816,228.00	98.19%
1274-20	CHILD CARE QUALITY	0620CCQ001	10/31/2020	\$ 2,318,337.00	\$ -	0.00%	15.38%	\$ 1,964,000.00	\$ 1,964,000.00	84.72%
<b>CHILD CARE -TOTALS</b>	<b>Totals</b>			<b>\$ 169,523,200.72</b>	<b>\$ 91,777,263.76</b>	<b>54.14%</b>		<b>\$ 60,618,534.95</b>	<b>\$ 152,395,798.71</b>	<b>89.90%</b>
<b>STATE OF TEXAS</b>										
7230-18	Adult Education and Literacy	0618ALA000	6/30/2020	\$ 8,042,155.00	\$ 7,827,017.06	97.32%	100.00%	\$ -	\$ 7,827,017.06	97.32%
7230-19	Adult Education and Literacy	0618ALAB00	6/30/2020	\$ 7,724,577.00	\$ 2,972,828.76	38.49%	41.67%	\$ 3,828,157.18	\$ 6,800,985.94	88.04%
7233-19	AEL - PQI - Local Performance Quality Improvement	0619PQI001	12/31/2019	\$ 30,000.00	\$ 30,000.00	100.00%	91.67%	\$ -	\$ 30,000.00	100.00%
	<b>Totals</b>			<b>\$ 15,796,732.00</b>	<b>\$ 10,829,845.82</b>	<b>68.56%</b>		<b>\$ 3,828,157.18</b>	<b>\$ 14,658,003.00</b>	<b>92.79%</b>
<b>GRAND TOTALS</b>				<b>\$ 240,739,401.72</b>	<b>\$ 125,939,069.59</b>	<b>52.31%</b>		<b>\$ 81,732,036.28</b>	<b>\$ 207,501,387.62</b>	<b>86.19%</b>
<b>STATE OF TEXAS - Contracts</b>										
7352-19	Summer Earn and Learn	3019VRS213-1	1/31/2020	\$ 670,617.65	\$ 444,794.42	66.33%	83.33%	\$ -	\$ 444,794.42	66.33%
7353-18	Student Hireability Navigator	3018VRS135-YR 1	8/31/2019	\$ 300,000.00	\$ 177,090.97	59.03%	100.00%	\$ -	\$ 177,090.97	59.03%
7353-19	Student Hireability Navigator	3018VRS135-YR 2	8/31/2020	\$ 200,000.00	\$ 28,591.77		25.00%	\$ -	\$ 28,591.77	14.30%
7354-18	Wage Services for Paid Work Experience	3018VRS173	8/31/2021	\$ 425,000.00	\$ 79,720.55	18.76%	47.62%	\$ 138,968.75	\$ 122,779.45	28.89%
7500-20	Infrastructure Support Services and Shared Cost	0619COL000	8/31/2019	\$ 540,344.23	\$ 297,026.82	54.97%	25.00%	\$ -	\$ 297,026.82	54.97%
	<b>Totals</b>			<b>\$ 2,135,961.88</b>	<b>\$ 1,027,224.53</b>	<b>48.09%</b>		<b>\$ 138,968.75</b>	<b>\$ 1,070,283.43</b>	<b>50.11%</b>
<b>PRIVATE</b>										
7246-20	Texas Veterans Commission	TVC	9/30/2020	\$ 165,700.00	\$ 21,278.87	12.84%	16.67%	\$ -	\$ 21,278.87	12.84%
8515-18	100K Opportunities Initiative	Philanthropic Trust	3/31/2020	\$ 250,000.00	\$ 52,532.83	21.01%	77.78%	\$ 50,822.74	\$ 103,355.57	41.34%
8525-18	Retail Pipeline Project (Retail Pays)	Walmart Foundation	12/1/2020	\$ 1,771,576.00	\$ 1,085,542.24	61.28%	66.67%	\$ 354,469.79	\$ 1,440,012.03	81.28%
8535-19	Walmart Statewide - PATHS	Walmart Foundation	5/16/2022	\$ 5,454,750.00	\$ 16,054.55	0.29%	25.00%	\$ -	\$ 16,054.55	0.29%
	<b>Totals</b>			<b>\$ 7,642,026.00</b>	<b>\$ 1,175,408.49</b>	<b>15.38%</b>		<b>\$ 405,292.53</b>	<b>\$ 1,580,701.02</b>	<b>20.68%</b>

**Workforce Solutions Greater Dallas**  
 Statements of Financial Position (Unaudited)  
 November 30, 2019 and December 31, 2018

	<b>11/30/2019</b>	<b>12/31/2018</b>
<b>ASSETS</b>	<b>(Unaudited)</b>	<b>(Audited)</b>
Cash	\$ 6,443,002	9,367,802
Grants receivable	17,156,477	8,982,472
Advances and other receivables	461,693	50,364
Prepaid expenses	177,460	176,980
Investment	—	—
Equipment, net	5,926	5,926
Total assets	\$ 24,244,558	18,583,544
 <b>LIABILITIES AND NET ASSETS</b>		
Accounts payable and accrued liabilities	\$ 16,029,449	12,171,584
Employee benefits payable	187,915	382,411
Deferred revenue	4,146,044	4,146,045
Total liabilities	20,363,408	16,700,040
Net Assets		
Net assets without donor restrictions	1,014,213	479,074
Net assets with donor restrictions	2,866,937	1,404,430
Total net assets	3,881,150	1,883,504
Total liabilities and net assets	\$ 24,244,558	18,583,544

**Workforce Solutions Greater Dallas**  
 Statements of Activities (Unaudited)  
 Period ended November 30, 2019 and December 31, 2018

	<b>11/30/2019 (Unaudited)</b>			<b>12/31/2018 (Audited)</b>		
	<b>Without Donor Restrictions</b>	<b>With Donor Restrictions</b>	<b>Total</b>	<b>Without Donor Restrictions</b>	<b>With Donor Restrictions</b>	<b>Total</b>
<b>Revenues and other support:</b>						
Revenues from grants and contracts	122,812,488	1,983,945	124,796,433	97,132,014	1,404,430	98,536,444
Other	63,217	—	63,217	224,637	—	224,637
Income from investments:						
Dividends & interest	13,701	—	13,701	19,525	—	19,525
Net realized/unrealized gain	—	—	—	—	—	—
Net assets released from restrictions	521,438	(521,438)	—	184,586	(184,586)	—
Total revenues and other support	123,410,844	1,462,507	124,873,351	97,560,762	1,219,844	98,780,606
<b>Expenses:</b>						
Direct program services	119,895,345	—	119,895,345	93,994,039	—	93,994,039
Administration	2,980,360	—	2,980,360	3,409,110	—	3,409,110
Employee benefits	—	—	—	—	—	—
Total expenses	122,875,705	—	122,875,705	97,403,149	—	97,403,149
Change in net assets	535,139	1,462,507	1,997,646	157,613	1,219,844	1,377,457
Net assets, beginning of year	479,074	1,404,430	1,883,504	321,461	184,586	506,047
<b>Net assets, end of period</b>	<b>\$ 1,014,213</b>	<b>\$ 2,866,937</b>	<b>\$ 3,881,150</b>	<b>\$ 479,074</b>	<b>\$ 1,404,430</b>	<b>\$ 1,883,504</b>

# BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods\*

BOARD NAME: **DALLAS**

**FINAL RELEASE**  
As Originally Published 12/11/2019  
**OCTOBER 2019 REPORT**

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		3	12	1	93.75%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

## Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment within 10 Weeks	MP	102.08%	58.12%	58.12%	59.33%	58.78%	57.79%	1,891	3,187	59.33%				7/19	7/19
	# of Employers Receiving Workforce Assistance	---	----	----	----	n/a	n/a	11,033	----	----	n/a				10/19	10/19
1																

1. In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect and unduplicate data across the old and new systems, which prevents us from accurately reporting performance at this time. When the issue is resolved, we will begin reporting this measure again.

## Program Participation Measures

TWC	Choices Full Work Rate - All Family Total	-P	92.94%	50.00%	50.00%	46.47%	50.27%	44.75%	217	467	46.47%				10/19	10/19
TWC	Avg # Children Served Per Day - Combined	+P	120.66%	15,209	15,209	18,351	14,642	11,424	422,065	23	18,351				10/19	10/19

## WIOA Outcome Measures

LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	100.55%	69.00%	69.00%	69.38%	70.30%	70.25%	12,273	17,689	69.38%				7/18	9/18
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	101.63%	84.00%	84.00%	85.37%	84.86%	84.67%	10,542	12,348	85.37%				1/18	3/18
TWC	Median Earnings Q2 Post Exit – C&T Participants	n/a	n/a	n/a	\$5,425.00	\$5,871.35	\$5,497.44	\$5,283.93	n/a	11,607	\$5,871.35				7/18	9/18
LBB-K	Credential Rate – C&T Participants	+P	134.35%	60.00%	60.00%	80.61%	74.63%	72.20%	133	165	80.61%				1/18	3/18
DOL-C	Employed Q2 Post Exit – Adult	MP	91.14%	77.40%	77.40%	70.54%	73.30%	71.00%	79	112	70.54%				7/18	9/18
DOL-C	Employed Q4 Post Exit – Adult	MP	91.58%	77.80%	77.80%	71.25%	69.88%	70.55%	57	80	71.25%				1/18	3/18
DOL-C	Median Earnings Q2 Post Exit – Adult	---	----	----	----	\$5,096.63	\$6,385.18	\$4,969.23	n/a	79	\$5,096.63				7/18	9/18
DOL-C	Credential Rate – Adult	MP	109.24%	82.00%	82.00%	89.58%	80.00%	80.35%	43	48	89.58%				1/18	3/18
DOL-C	Employed Q2 Post Exit – DW	MP	92.06%	86.30%	86.30%	79.45%	87.24%	83.82%	58	73	79.45%				7/18	9/18
DOL-C	Employed Q4 Post Exit – DW	MP	95.68%	86.60%	86.60%	82.86%	87.82%	83.85%	29	35	82.86%				1/18	3/18
DOL-C	Median Earnings Q2 Post Exit – DW	---	----	----	----	\$8,774.85	\$9,111.55	\$9,232.00	n/a	58	\$8,774.85				7/18	9/18
DOL-C	Credential Rate – DW	MP	107.10%	81.70%	81.70%	87.50%	73.74%	79.63%	14	16	87.50%				1/18	3/18
DOL-C	Employed/Enrolled Q2 Post Exit – Youth	MP	95.81%	73.20%	73.20%	70.13%	72.96%	69.29%	108	154	70.13%				7/18	9/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

# BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods\*

BOARD NAME: **DALLAS**

*FINAL RELEASE*  
As Originally Published 12/11/2019

**OCTOBER 2019 REPORT**

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
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## WIOA Outcome Measures

DOL-C	Employed/Enrolled Q4 Post Exit – Youth	MP	97.74%	72.50%	72.50%	70.86%	71.01%	71.03%	107	151	70.86%				1/18	3/18
DOL-C	Credential Rate – Youth	+P	123.75%	65.10%	65.10%	80.56%	66.13%	73.50%	29	36	80.56%				1/18	3/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

# AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

**FINAL RELEASE**  
As Originally Published 12/11/2019

## OCTOBER 2019 REPORT

Green = +P    White = MP    Yellow = MP but At Risk    Red = -P

Board	Reemployment and Employer Engagement		Participation		WIOA Outcome Measures															Total Measures			
			Choices Full Work Rate-All Family Total	Avg # Children Svd Per Day-Combined	C&T Participants				Adult				DW				Youth			+P	MP	-P	% MP & +P
	Empl/Enrolled Q2 Post-Exit	Empl/Enrolled Q2-Q4 Post-Exit			Median Earnings Q2 Post-Exit	Credential Rate	Employ-ed Q2 Post-Exit	Employ-ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Employ-ed Q2 Post-Exit	Employ-ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Empl/Enrolled Q2 Post-Exit	Empl/Enrolled Q4 Post-Exit	Credential Rate						
	Clmnt ReEmpl within 10 Weeks	Emplyrs Rcvg Wkfc Assist	Empl/Enrolled Q2 Post-Exit	Empl/Enrolled Q2-Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Employ-ed Q2 Post-Exit	Employ-ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Employ-ed Q2 Post-Exit	Employ-ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Empl/Enrolled Q2 Post-Exit	Empl/Enrolled Q4 Post-Exit	Credential Rate						
Alamo	100.05%	n/a	120.14%	114.26%	104.03%	102.67%	n/a	128.20%	106.90%	88.39%	n/a	99.38%	93.02%	92.35%	n/a	101.11%	92.19%	95.92%	110.43%	4	10	1	93%
Borderplex	101.51%	n/a	103.84%	105.81%	98.64%	101.10%	n/a	129.17%	92.86%	100.59%	n/a	110.69%	109.43%	99.38%	n/a	107.36%	92.05%	86.17%	116.76%	4	10	1	93%
Brazos Valley	102.90%	n/a	93.02%	97.06%	101.57%	99.43%	n/a	119.05%	94.74%	83.35%	n/a	72.38%	114.68%	123.30%	n/a	131.58%	105.39%	68.93%	55.55%	4	6	5	67%
Cameron	96.41%	n/a	90.10%	125.79%	113.04%	100.12%	n/a	142.85%	99.21%	104.02%	n/a	111.86%	114.42%	0.00%	n/a	111.11%	89.94%	94.22%	84.61%	6	5	4	73%
Capital Area	101.81%	n/a	124.22%	113.71%	106.52%	103.39%	n/a	122.22%	104.10%	90.76%	n/a	100.00%	89.82%	90.65%	n/a	111.89%	125.60%	108.04%	90.65%	6	8	1	93%
Central Texas	108.95%	n/a	126.92%	113.65%	95.88%	99.48%	n/a	85.37%	98.77%	113.90%	n/a	133.51%	111.62%	87.30%	n/a	103.51%	93.26%	68.09%	0.00%	6	5	4	73%
Coastal Bend	96.52%	n/a	82.14%	112.19%	103.59%	102.50%	n/a	81.48%	114.77%	86.15%	n/a	78.92%	91.19%	104.07%	n/a	100.10%	92.36%	93.51%	87.91%	2	8	5	67%
Concho Valley	115.10%	n/a	85.72%	111.32%	104.12%	99.89%	n/a	137.68%	91.68%	109.46%	n/a	78.07%	126.26%	73.27%	n/a	112.99%	112.50%	92.86%	n/a	6	5	3	79%
Dallas	102.08%	n/a	92.94%	120.66%	100.55%	101.63%	n/a	134.35%	91.14%	91.58%	n/a	109.24%	92.06%	95.68%	n/a	107.10%	95.81%	97.74%	123.75%	3	11	1	93%
Deep East	102.26%	n/a	91.30%	101.60%	104.07%	100.18%	n/a	142.85%	82.99%	94.91%	n/a	0.00%	77.46%	100.65%	n/a	119.25%	97.58%	86.82%	0.00%	2	7	6	60%
East Texas	98.23%	n/a	97.78%	97.84%	103.93%	101.70%	n/a	132.25%	102.51%	99.15%	n/a	111.86%	102.37%	89.71%	n/a	115.13%	112.14%	114.86%	90.65%	5	9	1	93%
Golden Cresce	95.76%	n/a	142.86%	102.43%	109.61%	104.92%	n/a	93.75%	81.60%	120.34%	n/a	97.80%	109.80%	99.10%	n/a	73.11%	n/a	105.19%	152.44%	4	7	3	79%
Gulf Coast	100.07%	n/a	89.80%	99.61%	97.49%	99.51%	n/a	107.23%	95.53%	94.38%	n/a	92.80%	85.96%	79.47%	n/a	74.88%	86.79%	99.60%	143.34%	2	8	5	67%
Heart of Texas	108.18%	n/a	96.56%	103.37%	102.48%	99.69%	n/a	66.67%	119.76%	125.63%	n/a	111.86%	116.01%	124.22%	n/a	111.11%	115.07%	89.13%	0.00%	8	4	3	80%
Lower Rio	103.38%	n/a	120.28%	116.70%	108.77%	98.00%	n/a	122.22%	102.99%	87.21%	n/a	92.18%	99.16%	111.11%	n/a	92.59%	97.94%	98.40%	0.00%	5	8	2	87%
Middle Rio	104.21%	n/a	70.28%	107.07%	102.39%	94.07%	n/a	153.85%	103.70%	113.90%	n/a	83.89%	118.06%	111.11%	n/a	111.11%	110.10%	89.13%	143.47%	8	3	4	73%
North Central	96.99%	n/a	105.04%	92.97%	100.33%	103.55%	n/a	126.22%	98.80%	91.50%	n/a	67.84%	102.59%	95.53%	n/a	107.42%	97.20%	109.23%	177.31%	3	10	2	87%
North East	103.92%	n/a	115.78%	115.62%	101.93%	103.32%	n/a	117.65%	116.55%	115.34%	n/a	117.79%	76.28%	124.22%	n/a	63.49%	101.34%	95.32%	108.77%	7	6	2	87%
North Texas	101.72%	n/a	91.90%	104.59%	101.45%	101.92%	n/a	142.85%	94.02%	119.19%	n/a	126.10%	125.00%	111.11%	n/a	114.03%	119.76%	90.46%	n/a	7	6	1	93%
Panhandle	97.34%	n/a	117.08%	104.06%	105.67%	102.69%	n/a	131.32%	113.49%	94.45%	n/a	98.71%	110.48%	109.62%	n/a	120.05%	84.99%	112.20%	63.45%	7	6	2	87%
Permian Basin	104.43%	n/a	72.72%	106.00%	106.68%	101.85%	n/a	150.80%	82.26%	88.59%	n/a	105.68%	120.63%	111.11%	n/a	111.11%	119.76%	n/a	n/a	7	3	3	77%
Rural Capital	95.42%	n/a	110.52%	106.28%	103.81%	105.13%	n/a	129.10%	102.10%	83.92%	n/a	n/a	91.83%	106.87%	n/a	111.11%	99.32%	89.87%	137.17%	6	6	2	86%
South Plains	109.23%	n/a	116.66%	106.53%	104.61%	101.90%	n/a	135.42%	103.16%	96.52%	n/a	87.00%	118.37%	111.11%	n/a	111.11%	119.76%	140.25%	162.07%	10	4	1	93%
South Texas	99.27%	n/a	115.38%	100.78%	98.61%	99.14%	n/a	135.42%	111.11%	113.90%	n/a	111.86%	114.42%	111.73%	n/a	n/a	123.84%	140.25%	138.70%	10	4	0	100%
Southeast	111.15%	n/a	87.10%	107.74%	106.96%	100.58%	n/a	133.33%	88.14%	108.77%	n/a	115.10%	93.40%	110.43%	n/a	131.23%	100.61%	122.85%	76.34%	8	4	3	80%
Tarrant	98.30%	n/a	83.78%	101.26%	101.38%	103.24%	n/a	127.12%	94.65%	97.12%	n/a	83.61%	89.08%	101.92%	n/a	75.88%	87.75%	82.35%	141.04%	2	7	6	60%
Texoma	94.01%	n/a	112.50%	94.35%	105.57%	101.15%	n/a	140.35%	92.59%	113.90%	n/a	120.63%	n/a	111.11%	n/a	120.00%	119.76%	81.70%	97.91%	8	3	3	79%
West Central	98.92%	n/a	93.76%	114.64%	99.46%	100.76%	n/a	62.50%	87.08%	110.42%	n/a	118.48%	110.60%	65.91%	n/a	n/a	109.29%	100.18%	0.00%	4	5	5	64%
+P	5	0	12	16	8	1	0	23	5	9	0	11	12	11	0	15	10	5	11	154			
MP	22	0	3	10	20	26	0	0	18	13	0	8	10	11	0	7	13	13	4	178			
-P	1	0	13	2	0	1	0	5	5	6	0	8	5	6	0	4	4	9	10	79			
% MP & +P	96%	N/A	54%	93%	100%	96%	N/A	82%	82%	79%	N/A	70%	81%	79%	N/A	85%	85%	67%	60%	81%			
From	7/19		10/19	10/19	7/18	1/18	7/18	1/18	7/18	1/18		1/18	7/18	1/18		1/18	7/18	1/18	1/18	From			
To	7/19		10/19	10/19	9/18	3/18	9/18	3/18	9/18	3/18		3/18	9/18	3/18		3/18	9/18	3/18	3/18	To			

# Industry Sector Report

January 2020

## INFRASTRUCTURE

Kent Andersen, Account Executive  
[kantersen@wfsdallas.com](mailto:kantersen@wfsdallas.com) 214.290.1019



Dallas County  
Community College District

### Construction Workforce Training Update 1/6/2020

WFSDallas continues to support and monitor progress in the AEL Funded training program.

- 64 Workers Trained, New Class of 20 (Sixth) begins on January 20<sup>th</sup>, 2020.
- 82% Gained Employment
- 84 Total Students
- Wages range from \$13-\$20

Employers include McCarthy, Source Building Group, Southland Holding, Post L Group, LeVis Consulting & Beck.

The Construction Technology Training Pilot will begin with the sixth class.

## ADVANCED MANUFACTURING

Steven Bridges, Account Executive  
[sbridges@wfsdallas.com](mailto:sbridges@wfsdallas.com), 214.290.1015

Hiring Red,  
White  
& You!



### Job Fair Update

In November WFS Dallas facilitated the Hiring Red, White and You! Job Fair at Gilley's Dallas. Employers such as 84Lumber, ABM, Austin Bridge & Road, Bimbo Bakeries, Carter BloodCare, City of Dallas, Cognizant, FedEx, Frito Lay, Neiman Marcos, Ritz Carlton, UPS, Walmart and many others were recruiting in full force with the following results:

- 141 Employers
- 354 Job Seekers
- 61 Veterans
- 1,659 Interviews
- 126 Job Offers
- 36 Onsite Hires



## RETAIL

Lynn Hoffman, Sr. Innovation Strategist  
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**November 12, 2019 – Launched PATHS for Texas!** WFSDallas board directors and staff were joined by Governor Greg Abbott, Walmart Foundation President, Kathleen McLaughlin, Secretary of State Ruth Hughs, County Judge Clay Jenkins, TWC Chairman and Commissioners and various Workforce Board Executive Directors to accept a statewide \$5.4 million current worker upskilling grant.

### Retail Pay\$ - By the Numbers - 1/5/2020

- 2,252 Registrations, 433 Certifications! 225 current workers, 208 new workers
- Penn Foster Online Skills Academy, 1,973 registered, 292 completed.
- DCCCD, 279 registered, 141 completed, 65 current workers enrolling in January 2020!
- Added one new employer, Smoothie King with 28 potential learners!

# WFSDallas Highlights

PATHS Walmart presentation with Governor Greg Abbott, November 12, 2019

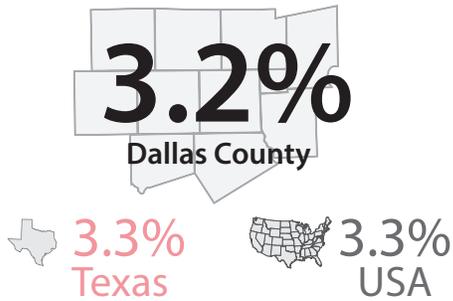


# Texas Workforce Commission Agents of Change Annual Conference Dec. 4-6, 2019



## LABOR FORCE STATISTICS

### Unemployment Rate (November 2019)

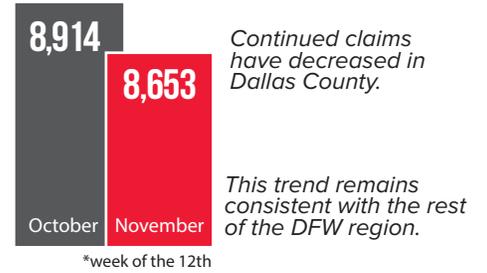


The unemployment rate in Dallas County remained consistent in October and November.

The number of unemployed residents, decreased by **166** compared to the previous month.

In November, Dallas Co. had **4% less** unemployed resident than November 2018.

### Continued Claims



Source: Texas Workforce Commission

### Employer Recruiting

## Middle Skills Occupations In High Demand



Source: EMSI  
\*Typical entry education level higher than HS diploma but less than 4-Year Degree



### Job Postings

November 2019 - December 2019

Web Developers  
2,554 job postings

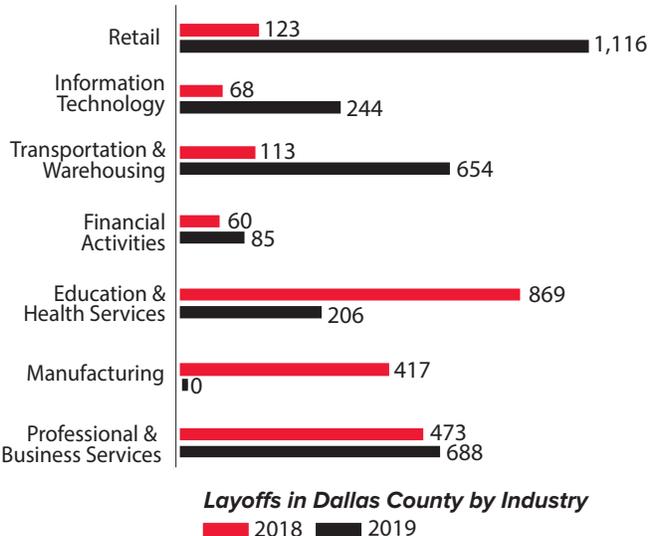
Registered Nurses  
8,144 job postings

Truck Drivers  
5,382 job postings

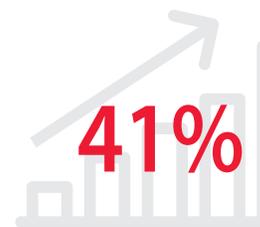
Customer Services Reps  
3,592 job postings

Source: EMSI Job Posting Analytics

### Industry Layoffs



### 3,020 Announced Layoffs In 2019



Increase in layoffs compared to 2018

Despite the continued job growth in our region, we also experience a rise in layoffs, primarily in the Transportation & Warehousing and Retail industries.

Source: TWC, WARN Notices



## DALLAS COUNTY INLAND PORT TRANSPORTATION MANAGEMENT ASSOCIATION

Officials from agencies across North Texas have launched a new nonprofit organization intended to develop transportation opportunities in the growing Dallas County Inland Port.

The Dallas County Inland Port Transportation Management Association (TMA) was the vision of Dallas County Commissioner John Wiley Price and Dallas City Council Member Tennell Atkins, based on the potential of the region several years ago. The TMA was formed by employers, developers, transit agencies and local governments to help connect workers and companies to various transportation solutions.

“Developing transportation choices is a critical part of improving the quality of life for all North Texas residents,” Interim IPTMA and DART President/Executive Director Gary Thomas said. “The tremendous growth and opportunities we see evolving in the Dallas Inland Port will continue to be an important driver of economic development in the community.”

The public launch took place at the Inland Port Transportation Symposium on Wed., Dec. 18, at the University of North Texas at Dallas.

## SOUTHERN DALLAS INLAND PORT EMPLOYER AND EMPLOYEE SURVEY

Results from a new employer and employee survey were also announced. Commissioned by the Dallas Regional Chamber and funded through a grant from JPMorgan Chase & Co., the survey gathered critical data to help inform future service and mobility planning in the Inland Port.

### Project Overview

The study focused on employers and job seekers in an attempt to:

- Understand transportation needs
- Identify workforce challenges
- Establish relationships with employers
- And gather data to inform future mobility planning

The survey was conducted by the engineering and consulting firm, AECOM, in partnership with Workforce Solutions Greater Dallas (WFSDallas). The study was administered between August and November through in-person and telephone interviews, and an online survey. The team identified and met with some of the area’s largest employers, including Amazon, FedEx, Home Depot, and P&G.

Critical information about shift schedules, and workforce challenges was compiled. New connections were established with human resource and operations managers at many of the companies. Information about existing transportation services in the Inland Port was shared with all the companies surveyed. Many employers were unaware of the transportation options available and requested additional information.

Additionally, a job fair survey was administered at three events between August and October. The events included: The Oak Cliff Back to School Festival, the You’re Hired Job Fair, and the D23 Goes to Work Job Fair.

A total of 57 company surveys and 177 job fair surveys were collected and analyzed for the study.

## Contracts and Procurement

### A. PROCUREMENTS

#### Workflow System & Document Management System

In September, the Board authorized staff to interview the top two scoring proposals of the four proposals received in response to the Workflow System & Document Management System RFP issued on August 27, 2019. The deadline for all proposals to the RFP was September 16, 2019.

We have interviewed DocuNav and Gallion Consulting for clarification on scope of services and budgets. Based on evaluation scores and interviews, we recommend Gallion Consulting to develop/implement a Workflow System & Document Management System.

Organization Name	Proposed Software Solution System	Proposed Cost	Evaluation Score
Gallion Consulting, Allen TX	Rewrite of existing Workflow2 application – access using a modern, server-based REST (Representational State Transfer) protocol.	\$108,600.00	91.8
DocuNav, Frisco TX	Laserfiche Software Implementation	\$229,385.45	88.8
Stellar Services, Inc., New York, NY	OpenText Content Server	\$460,860.00	66.4
ImageSoft, Southfield, MI	Hyland Software's OnBase Enterprise Content Management (ECM) system	\$808,946.14	61.0

**RECOMMENDATION:** Board authorization to contract with Gallion Consulting to rewrite the existing Workflow2 application (currently in use/operation by ChildCareGroup) as outlined in the proposed scope of work at cost not-to-exceed \$108,600.00. The final software solution product developed/implemented will be owned by/licensed to the Workforce Solutions Greater Dallas.

#### Endorsement of External Grants and Partnerships

Pending applications	Status	Program Overview
Texas Workforce Commission Skills Development Funds		Richland College – Garland Campus requested \$863,703 to offer training for 68 new hires and 363 current workers at six area manufacturers. New training includes: APICs Certified Production & Inventory Management for key supply chain personnel; Import/Export Techniques & Procedures; and software & sensory evaluation training.
Texas Workforce Commission Child Care Retention Strategies		Together4Children offers programs to improve the childcare work environments and increase staff retention through the development of Adaptive Leadership skills.

#### Previously Presented - Status

Resident Opportunities for Self Sufficiency		Dallas Housing Authority is seeking continued HUD funding for three service coordinators. The coordinators would serve all of the public housing units in DHA's portfolio. WFSDallas would offer support through outreach and services to eligible families.
Texas Workforce Commission Family Child Care Networks		Education First Steps is applying to the Texas Workforce Commission for Family Childcare Network funds to offer quality childcare to family child care centers. The quality services would include: mentoring, webinars, and professional development.

**RECOMMENDATION:** Board authorization to approve grant applications presented above.

**Contracts & Procurements**

**B. CONTRACTS AND AGREEMENTS**

**I. FY2020 ResCare Workforce Services (Workforce System Operations) Contract Amendment**

The incentive matrix for ResCare Workforce Services, Inc. is determined each year based upon the Board's performance targets set by Texas Workforce Commission and available funding. The proposed matrix remains the same as last year:

- the total amount set at risk is \$715,000;
- Employer Workforce Assistance will be determined at a later date by TWC due to the new WIT system implementation;
- Choices Full Work Rate at 50%; and
- Median Earnings Q2 Post Exit for Adult and DW are not part of the matrix due to no target set by TWC.

**Budget Period: October 1, 2019 – September 30, 2020**

Performance Measure	Performance Target	Percentage at Risk
Claimant Reemployment within 10 weeks	58.12%	4.00%
Employer Workforce Assistance	*TBD*	4.00%
Choices Full Work Rate - All Family	50.00%	50.00%
Employed/Enrolled Q2 Post Exit - All Participants	69.00%	5.00%
Employed/Enrolled Q2-Q4 Post Exit - All Participants	84.00%	5.00%
Median Earnings Q2 Post Exit - All Participants	\$5,425	5.00%
Credential Rate - All Participants	60.00%	0.00%
Employed Q2 Post Exit - Adult	77.40%	4.50%
Employed Q4 Post Exit - Adult	77.80%	4.50%
Median Earnings Q2 Post Exit - Adult		
Credential Rate - Adult	82.00%	4.50%
Employed Q2 Post Exit - DW	86.30%	4.50%
Employed Q4 Post Exit - DW	86.60%	4.50%
Median Earnings Q2 Post Exit - DW		
Credential Rate - DW	81.70%	4.50%
<b>Total</b>		<b>100.00%</b>

*\*Profit not to exceed \$700,000 (WIOA Adult, WIOA DW, TANF and SNAP)*

*\*\*All incentives are payable only on cumulative September 2020 final (year-end) performance report.*

*MP = percent of target is within 5% of the target – earns 100% of the incentive percentage at risk.*

*Non-Custodial Parent Profit Matrix*

Performance Measure	Performance Target	Percentage at Risk
Obtained Employment Rate	65.00%	50.00%
Retained Employment Rate	50.00%	50.00%
<b>Total</b>		<b>100.00%</b>

*\*Profit not to exceed \$15,000*

*\*\*All incentives are payable only on cumulative September 2020 final (year-end) performance report.*

*MP = percent of target is within 5% of the target – earns 100% of the incentive percentage at risk.*

**RECOMMENDATION:** Authorization to amend the existing FY2020 ResCare's workforce system operations contract with the incentive matrices as presented above.

## **II. PATHS (Pursuit of Advanced Training in High-Demand Skills) for Texas Grant**

**PATHS for Texas** will upskill 1200 incumbent workers in retail and other customer facing occupations. **PATHS for Texas** will mirror Retail Pays by providing online training as well as traditional classroom certifications. A distinct feature will be the development of the statewide **PATHS for Texas Gateway** portal to facilitate and standardize online learning (funded by the Texas Talent Connection grant from Texas Workforce Commission). The statewide project includes four (4) participating workforce boards and other subgrantees: Workforce Solutions Boards of Coastal Bend, Gulf Coast, North Texas, Rural Capital; and The Ray Marshall Center – UT Austin will evaluate project outcomes. The Board will contract with each of the sub grantees as follows:

- \$300,000 to Workforce Solutions of Coastal Bend;
- \$2,388,810 to Workforce Solutions of Gulf Coast;
- \$90,000 to Workforce Solutions of North Texas;
- \$600,000 to Workforce Solutions of Rural Capital; and
- \$248,000 to The Ray Marshall Center – UT Austin

<p><b>RECOMMENDATION:</b> Board authorization to contract with the subgrantees as presented above, effective January 1, 2020, terminating no later than March 31, 2020.</p>
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**President's Briefing Item A**  
**Special Grant Initiatives**

WIOA Alternative Funding Plan – adult and youth \$579,443

As you were previously briefed, we received funding for innovative strategies in serving adult and youth customers. The following specifies the activities and grant limits, that the Board previously approved.

<b>Program Activity</b>	<b>Administration</b>	<b>Program</b>	<b>Total</b>	<b>Participants Served</b>
<b>Externships for Teachers</b> Working with ResCare, we will offer the school districts within our three largest cities the opportunity to fill the teacher externships (Dallas, Garland and Irving)	\$16,294	\$146,649	\$162,943	42 teachers
<b>Women's Entrepreneurship Boot Camp</b> WFSDallas will procure an existing entrepreneurship boot camp to facilitate this project.	\$5,800	\$52,470	\$58,270	100 women
<b>Cohort Training</b> Relying on our relationship with DCCCD and the vendors on the Eligible Training Provider System, we can offer two cohorts on our highest demand in today's labor market.	\$35,800	\$322,380	\$358,180	30 participants

Youth Jobs Skills Initiative - \$521,000

TWC intends that selected boards target youth within the community who require education, training and career services that lead to economic self-sufficiency and opportunities for advancement. This is an opportunity for customizable service delivery strategies specific to the Dallas community. TWC identified boards with high concentrations of youth and UI claimants under that age of 24 who could benefit from additional training.

Participating youth will be provided with:

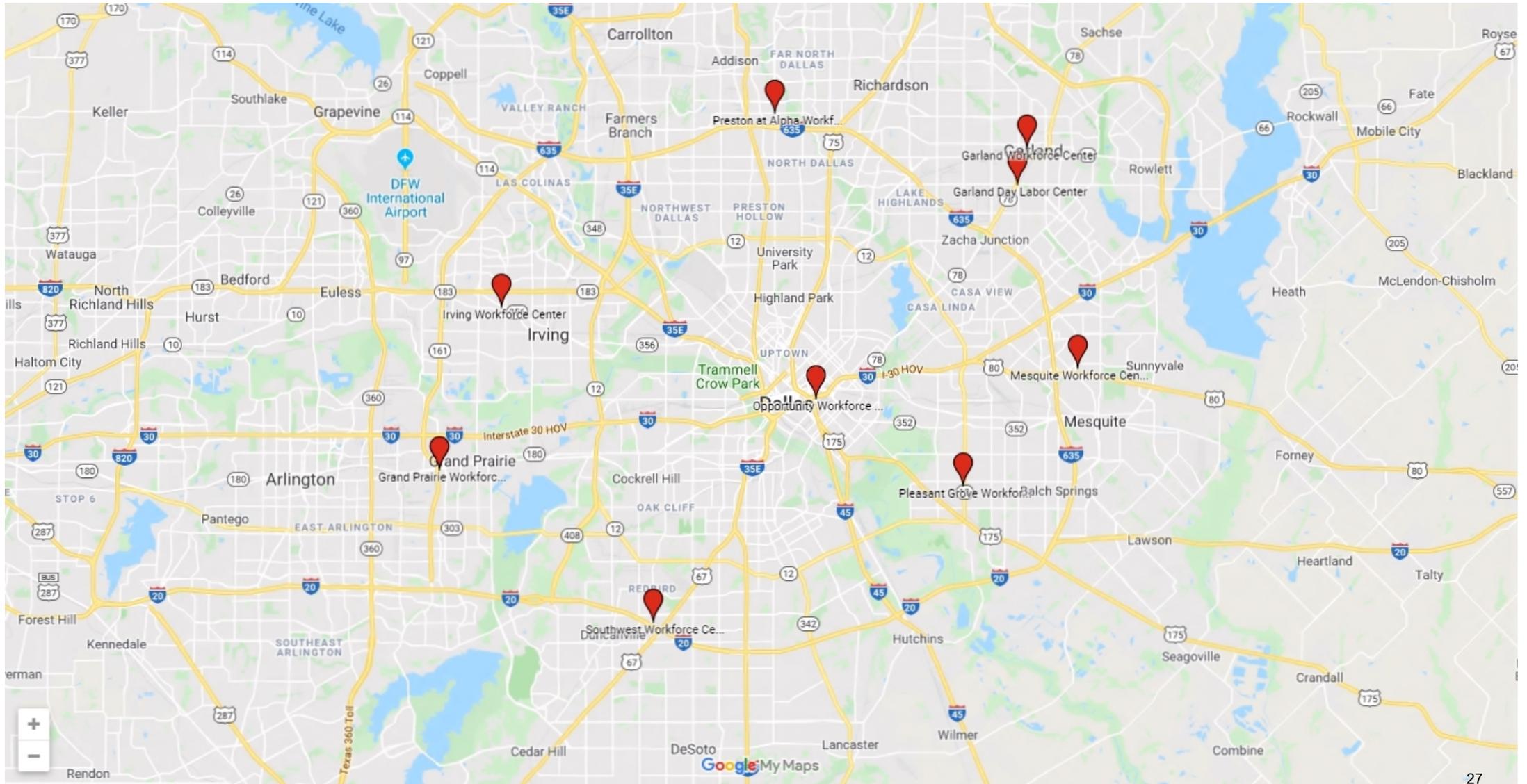
- Services leading to attainment of a secondary school diploma or recognized equivalent, or a recognized post-secondary credential;
- Preparation for post-secondary educational and training opportunities; or
- Academic or career and technical training that leads to the attainment of recognized post-secondary credentials.

Services are designed to prepare participating youth for job opportunities, aligning with in-demand opportunities in Dallas. Active participation of employers is critical. **Boards are required to coordinate with local community-based programs to assist with recruitment and provide additional services to youth enrolled in the initiative.**

**RECOMMENDATION:** Board authorization of the tactical plan for both grants described above. Procurement will occur immediately and return to the board for implementation.

**President's Briefing – Item B  
Leases**

Item will be discussed.



***President's Briefing Item-C***

***Policies***

**Procurement Policy and Procedures**

**TWC Financial Manual for Grants and Contracts**

The Texas Workforce Commission recently updated the Financial Manual for Grants and Contracts (<https://twc.texas.gov/agency/financial-manual-grants-contracts>). According to the FMGC, Boards may establish a separate micro-purchase threshold of up to \$10,000 per purchase effective January 1, 2020.

WFSDallas will continue to follow the FMGC and follows the threshold amount updated in the FMGC at the time of purchase. All purchases must be reasonable, necessary, and allocable.

**RECOMMENDATION:** Board authorization to approve the policy.

**Quality Assurance and Oversight – President’s Briefing – Item D**

	Review final with no issues		New Review
	Pending final review		Pending Report
	Review final with issues		

June 2019 AEL – Richardson ISD FY 19-05		<b>Fiscal Review – Recommendations were made relating to the following areas:</b> expenditure disbursements, financial reporting requirements <b>Status:</b> Pending contractor response.
June 2019 Youth – Richland		<b>Program Review for Youth.</b> <b>Status:</b> Pending report
May 2019 Choices – Rescare DC 03-19		<b>Program Review of Choices. Recommendations were made relating to the following areas:</b> Case management, Assessment, customer participation, TWIST data entry and employment documentation. <b>Status:</b> Review final with no issues.
July 2019 SNAP – Rescare DC 06-19		<b>Program Review of SNAP. Recommendations were made relating to the following areas:</b> Assessment, case management, non-cooperation, TWIST data entry. <b>Status:</b> Review final with no issues.
August 2019 WIOA Dislocated Worker DC 04-19		<b>Program Review of WIOA (DW). Recommendations were made relating to the following areas:</b> Eligibility, IEP and TWIST data entry. <b>Status:</b> Review final with no issues.
July 2018 Richland DC 02.18 WIOA Youth		<b>Program Review of Youth- WIA/WIOA. Recommendations were made relating to the following areas:</b> Basic Eligibility, Youth Eligibility, Youth Program Design, Youth Components/Elements, Case Management, Support Services, Employment, Performance Outcome Tab, TWIST, and Data Entry. <b>Status:</b> Review final with no issues.
October 2019 ChildCare Group		<b>Fiscal Review of Rescare – All programs</b> <b>Status:</b> Pending report
October 2019 ChildCare Group		<b>Fiscal Review of CCG</b> <b>Status:</b> Pending report
August 2019 TAA-Rescare DC- 08-19		<b>Program Review of TAA. Recommendations were made relating to the following areas:</b> Performance Outcome Tab. TWIST data entry <b>Status:</b> Review final with no issues.
September 2019 WIOA Youth – Rescare DC 9-19		<b>Program Review of WIOA Youth.</b> <b>Status:</b> Pending report
October 2019 WIOA Adult – Rescare DC 01-20		<b>Program Review of WIOA Adult.</b> <b>Status:</b> Pending report
December 2019 Childcare Group		<b>Program Review of Childcare Group.</b> <b>Status:</b> New Review

# Texas Workforce Commission

A Member of Texas Workforce Solutions

Bryan Daniel, Chairman  
Commissioner Representing  
the Public

Julian Alvarez  
Commissioner Representing  
Labor

Aaron Demerson  
Commissioner Representing  
Employers

Edward Serna  
Executive Director

October 23, 2019

**Via E-mail and Regular Mail**

E-mail: [lblarrea@wfsdallas.com](mailto:lblarrea@wfsdallas.com)

Ms. Laurie Bouillion Larrea  
President  
Dallas County Workforce Development Board  
dba Workforce Solutions Greater Dallas  
Ross Tower  
500 N. Akard Street, Suite 3030  
Dallas, Texas 75201

RE: Technical Assistance Plan

Dear Ms. Larrea:

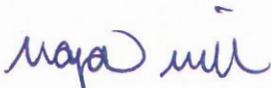
On June 1, 2019, the Dallas County Workforce Development Board (Board) entered into a Technical Assistance Plan (TAP) to ensure successful management and full use of current Child Care and Development Fund funds in accordance with Texas Workforce Commission rule §802.104, Performance Improvement Actions.

The Board has worked with Workforce Technical Assistance staff to implement all requirements of the TAP.

Consequently, the TAP is lifted effective immediately. We have appreciated working with the Board to resolve these issues.

If you have questions, please contact your assigned contract manager, Ashlee Kraus, at (512) 936-6282 or [ashlee.krause@twc.state.tx.us](mailto:ashlee.krause@twc.state.tx.us).

Sincerely,



Reagan Miller, Director, Child Care and Early Learning  
Workforce Development Division